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Contract

Provision of a Care at Home Service

Inverclyde Council

F03: Contract award notice

Notice identifier: 2022/S 000-010274

Procurement identifier (OCID): ocds-h6vhtk-02ddac

Published 20 April 2022, 11:15am

Section I: Contracting authority

I.1) Name and addresses

Inverclyde Council

Corporate Procurement, Municipal Buildings, Clyde Square

Greenock

PA15 1LX

Email

Corporate.Procurement@inverclyde.gov.uk

Telephone

+44 1475712796

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.inverclyde.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00168

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Care at Home Service

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Inverclyde Council are seeking suitably qualified providers to carry out Care at Home

Services within the Inverclyde Area.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,212,300

II.2) Description

II.2.1) Title

Kilmacolm and Quarriers (East and West)

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

Inverclyde Council operates a Health and Social Care Partnership in conjunction with NHS Greater Glasgow and Clyde. Inverclyde Council are looking to appoint Providers to provide a Care at Home Service to meet the Assessed Needs of Service Users. The Providers must provide responsive support dependent on the fluctuating needs of the Service User, in which support must be provided 24 hours a day 7 days a week, 52 weeks per year. The main service for this requirement operates between the hours of 7am to 11pm, however there will be occasions to provide the service overnight such as for respite or urgent situations.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 25

Quality criterion - Name: Staff Skills, Expertise & Qualifications / Weighting: 8

Quality criterion - Name: Quality Assurance processes, procedures and reporting /
Weighting: 8

Quality criterion - Name: Fair Work First / Weighting: 18

Quality criterion - Name: Social (Community) Benefits / Weighting: 1

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to Tender Documents.

II.2) Description

II.2.1) Title

Greenock East and Port Glasgow

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

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The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the Tender Documents.

II.2) Description

II.2.1) Title

Greenock West and Gourrock

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

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Quality criterion - Name: Social (Community) Benefits / Weighting: 1

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the Tender Documents.

II.2) Description

II.2.1) Title

Greenock South West (inner & outer), Inverkip and Wemyss Bay

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

Inverclyde Council operates a Health and Social Care Partnership in conjunction with NHS Greater Glasgow and Clyde. Inverclyde Council are looking to appoint Providers to provide a Care at Home Service to meet the Assessed Needs of Service Users. The Providers must provide responsive support dependent on the fluctuating needs of the Service User, in which support must be provided 24 hours a day 7 days a week, 52 weeks per year. The main service for this requirement operates between the hours of 7am to 11pm, however there will be occasions to provide the service overnight such as for respite or urgent situations.

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Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the Tender Documents.

II.2) Description

II.2.1) Title

Inverclyde Wide - Ad Hoc

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

II.2.4) Description of the procurement

Inverclyde Council operates a Health and Social Care Partnership in conjunction with NHS Greater Glasgow and Clyde. Inverclyde Council are looking to appoint Providers to provide a Care at Home Service to meet the Assessed Needs of Service Users. The Providers must provide responsive support dependent on the fluctuating needs of the Service User, in which support must be provided 24 hours a day 7 days a week, 52 weeks per year. The main service for this requirement operates between the hours of 7am to 11pm, however there will be occasions to provide the service overnight such as for respite

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Quality criterion - Name: Fair Work First / Weighting: 18

Quality criterion - Name: Social (Community) Benefits / Weighting: 1

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please refer to the Tender Documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028884](#)

Section V. Award of contract

Lot No

1

Title

Kilmacolm and Quarriers (East and West)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Care1 Professional Services LTD

69 Buchanan Street , Suite 324

Glasgow

G1 3HL

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CSN Care Group Limited

Unit 4, Rankin House, , Murdoch Court, Roebuck Way, Knowlhill,

Milton Keynes

MK5 8GB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £741,600

Section V. Award of contract

Lot No

2

Title

Greenock East and Port Glasgow

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

CSN Care Group Limited

Unit 4, Rankin House, , Murdoch Court, Roebuck Way, Knowlhill,

Milton Keynes

MK5 8GB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Scotia Homecare Solutions Limited

The E Centre, Cooperage Way

Alloa

FK10 3LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £897,340

Section V. Award of contract

Lot No

3

Title

Greenock West and Gourock

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Allied Health Services Limited trading as Allied Healthcare

8 Tiger Court, Kings Business Park

Prescot

L34 1BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,386,800

Section V. Award of contract

Lot No

4

Title

Greenock South West (inner & outer), Inverkip and Wemyss Bay

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

5

Title

Inverclyde Wide - Ad Hoc

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Allied Health Services Limited trading as Allied Healthcare

8 Tiger Court, Kings Business Park

Prescot

L34 1BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care1 Professional Services LTD

69 Buchanan Street , Suite 324

Glasgow

G1 3HL

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CSN Care Group Limited

Unit 4, Rankin House, , Murdoch Court, Roebuck Way, Knowlhill,

Milton Keynes

MK5 8GB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Evergreen Home Support

30a Nelson Street Greenock.

Greenock

PA15 1QH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scotia Homecare Solutions Limited

The E Centre, Cooperage Way

Alloa

FK10 3LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.3) Additional information

As per the Framework Agreement terms, service referrals will be offered to the providers in the specific lot area (lots 1-3) for contract. Where no offers are received or accepted to contract, service referrals will be offered to the providers appointed to Lot 5 (ad-hoc lot).

Further to this, as per the Framework Agreement terms, Lot 4 will not be retendered. Instead service referrals within the area of Greenock South West (inner & outer), Inverkip and Wemyss Bay, will be offered to the providers appointed to Lot 5 (ad-hoc lot).

Due to the above, the value of the ad-hoc lot cannot be guaranteed and has been stated as 1GBP for the purposes of this award notice.

(SC Ref:690757)

VI.4) Procedures for review

VI.4.1) Review body

Greenock Sheriff Court and Justice of the Peace Court

Sheriff Court House

1 Nelson Street, Greenock

PA15 1TR

Country

United Kingdom