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Planning

Victims and Survivors of Terrorism Support Hub

Home Office

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010258

Procurement identifier (OCID): ocds-h6vhtk-04ef09

Published 19 March 2025, 5:42pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Revision to budget and to title of project

Scope

Reference

P_18495

Description

To engage an organisation(s) to provide services to implement and operate a dedicated support hub for victims and survivors of terrorism.

The Home Office will run a competitive process using the open procedure of the Procurement Act 2023.

The first stage will be this early market engagement event.

The Victims of Terrorism Unit (VTU), who will oversee the Support Hub, sits within the Home Office's Homeland Security Group (HSG).

The Victims of Terrorism Unit (VTU) has conducted a review of the support package for victims and survivors of terrorism to assess the gaps in support and identify ways to meet the evolving needs of victims and survivors. In response to the review's findings, the support hub proposes to underpin many of the recommended areas for improvement found in the review.

A open tender procedure will follow this early market engagement, with contract award and mobilisation to follow later in the year.

Total value (estimated)

- £2,083,333.33 excluding VAT
- £2,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years, 6 months

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

3 April 2025

Engagement process description

The Home Office's Victims of Terrorism Unit (VTU) was established in March 2017, with an

overarching aim of providing effective, comprehensive and coordinated support to victims and survivors of terrorism. The unit also aims to collectively drive improvements to the package of support for victims and survivors, working closely with central and local government, emergency services and third sector partners.

Since October 2020, the VTU has funded support organisations to provide emotional and practical support to victims and survivors of terrorism, to help them cope with and recover from the impact of an attack.

In 2020, the VTU was commissioned to review the package of support available to victims and survivors of terrorism, to increase understanding of their needs and the support available to them, with a view to enhancing the support package. The review completed in 2023 and provided recommendations on how support to victims and survivors of terrorism can be improved.

The VTU is now looking to run a commercial competition for services, with the aim to address some of the gaps in support identified through the review and provide a more comprehensive support package to victims and survivors of terrorism.

As part of this process, the Home Office will be holding a virtual (Teams) early market engagement event on the 2nd April 2025 at 10:00am, and invites suppliers to register their interest to attend the event.

- The purpose of market engagement is listed as the following under the act:
 - a. developing the authority's requirements and approach to the procurement;
 - b. designing a procedure, conditions of participation or award criteria;
 - c. preparing the tender notice and associated tender documents;
 - d. identifying suppliers that may be able to supply the goods, services or works required;
 - e. identifying likely contractual terms; and
 - f. building capacity among suppliers in relation to the contract being awarded

Please register for the event by emailing the commercial team at: collaborativeprocurement@homeoffice.gov.uk with the heading "Victims of Terrorism Market Day"

Suppliers are encouraged to ask questions and provide feedback at the event. Please note the deadline for requests to participate is 12:00 mid-day on 28th March 2025 at which point teams invites will be issued.

Places will be limited, and invitations will be based on a first come first serve basis where we cannot guarantee that everyone who expresses an interest to attend will be invited.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 May 2025

Contracting authority

Home Office

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: collaborativeprocurement@homeoffice.gov.uk

Website: <http://www.homeoffice.gov.uk>

Region: UKI32 - Westminster

Organisation type: Public authority - central government