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Contract

IT Managed Service

United Kingdom Atomic Energy Authority

F03: Contract award notice

Notice identifier: 2024/S 000-010255

Procurement identifier (OCID): ocds-h6vhtk-0410a8

Published 28 March 2024, 11:48am

Section I: Contracting authority

I.1) Name and addresses

United Kingdom Atomic Energy Authority

Culham Campus

Abingdon

OX14 3DB

Contact

Guy Wells

Email

guy.wells@ukaea.uk

Telephone

+44 0123546

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<http://www.gov.uk/government/organisations/uk-atomic-energy-authority>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/72814>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Fusion Research

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Managed Service

Reference number

T/GW/095/23

II.1.2) Main CPV code

- 72600000 - Computer support and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

UKAEA's Computing Division are looking to form a collaborative working relationship with a supplier to provide IT managed services, i.e. people resources on demand and managing IT services on UKAEA's behalf.

Whilst in the performance of their duties it is expected that the supplier will carry out knowledge transfer to the relevant IT support teams.

This is an award notice not a call to competition. All sums are excluding VAT and are indicators of value as this is a call off contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Oxfordshire

II.2.4) Description of the procurement

Provide IT resources in the following areas but not limited to:

- IT Security Specialists.
- Network specialists.
- Technical Support Engineers L1, L2, L3.
- Service Management.
- Audio Visual support.
- Desktop support.
- Architecture expertise.
- Server, Storage & Cloud expertise.
- Microsoft, Solaris, Linux, Apple.

Provide expertise in the following areas but not limited to:

- Microsoft, Oracle and Linux systems
- Azure cloud services, Microsoft 365 and other Microsoft applications
- Support for end user devices, Windows, Mac and with some Linux users
- A range of network infrastructure and firewalls.
- Information management and data storage
- IP Telephony

- Software application portfolio and licence management
- IT asset and configuration management
- Capacity Management.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This is an award notice only not a call to competition.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032187](#)

Section V. Award of contract

Contract No

1

Title

IT Managed Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 February 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Roc Technologies Limited

1 Lindenmuth Way, Greenham Business park

Thatcham

RD19 6AD

Email

info@roctechtechnologies.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://roctechtechnologies.com/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,500,000

Section VI. Complementary information

VI.3) Additional information

Contract is for three years with two additional extensions of one year (3+1+1=5) from 1/04/2024.

VI.4) Procedures for review

VI.4.1) Review body

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

VI.4.2) Body responsible for mediation procedures

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

VI.4.2)Body responsible for mediation procedures

VI.4.3)Review procedure

Precise information on deadline(s) for review procedures:

The authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers.

This period allows unsuccessful tenderers to seek further debriefing from the authority before a contract is entered into applicants have 2 working days from the notification of the award decision to request. Additional debriefing and that information have to be provided within a minimum of 3 working days before the expiry of the standstill period. Such additional information should be sought from the contact named in this notice.

If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 (SI 2015 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly.

(generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>