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Contract

## **IT Managed Service**

United Kingdom Atomic Energy Authority

F03: Contract award notice

Notice identifier: 2024/S 000-010255

Procurement identifier (OCID): ocds-h6vhtk-0410a8

Published 28 March 2024, 11:48am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

United Kingdom Atomic Energy Authority

Culham Campus

Abingdon

OX14 3DB

#### **Contact**

Guy Wells

#### **Email**

[guy.wells@ukaea.uk](mailto:guy.wells@ukaea.uk)

#### **Telephone**

+44 0123546

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.gov.uk/government/organisations/uk-atomic-energy-authority>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/72814>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Fusion Research

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT Managed Service

Reference number

T/GW/095/23

#### **II.1.2) Main CPV code**

- 72600000 - Computer support and consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

UKAEA's Computing Division are looking to form a collaborative working relationship with a supplier to provide IT managed services, i.e. people resources on demand and managing IT services on UKAEA's behalf.

Whilst in the performance of their duties it is expected that the supplier will carry out knowledge transfer to the relevant IT support teams.

This is an award notice not a call to competition. All sums are excluding VAT and are indicators of value as this is a call off contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72600000 - Computer support and consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Oxfordshire

### **II.2.4) Description of the procurement**

Provide IT resources in the following areas but not limited to:

- IT Security Specialists.
- Network specialists.
- Technical Support Engineers L1, L2, L3.
- Service Management.
- Audio Visual support.
- Desktop support.
- Architecture expertise.
- Server, Storage & Cloud expertise.
- Microsoft, Solaris, Linux, Apple.

Provide expertise in the following areas but not limited to:

- Microsoft, Oracle and Linux systems
- Azure cloud services, Microsoft 365 and other Microsoft applications
- Support for end user devices, Windows, Mac and with some Linux users
- A range of network infrastructure and firewalls.
- Information management and data storage
- IP Telephony

- Software application portfolio and licence management
- IT asset and configuration management
- Capacity Management.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

This is an award notice only not a call to competition.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-032187](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

IT Managed Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Roc Technologies Limited

1 Lindenmuth Way, Greenham Business park

Thatcham

RD19 6AD

Email

[info@roctechtechnologies.com](mailto:info@roctechtechnologies.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://roctechtechnologies.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,500,000

Total value of the contract/lot: £1,500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract is for three years with two additional extensions of one year (3+1+1=5) from 1/04/2024.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

#### **VI.4.2) Body responsible for mediation procedures**

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

VI.4.2)Body responsible for mediation procedures

VI.4.3)Review procedure

Precise information on deadline(s) for review procedures:

The authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers.

This period allows unsuccessful tenderers to seek further debriefing from the authority before a contract is entered into applicants have 2 working days from the notification of the award decision to request. Additional debriefing and that information have to be provided within a minimum of 3 working days before the expiry of the standstill period. Such additional information should be sought from the contact named in this notice.



If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 (SI 2015 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly.

(generally within 3 months).

**VI.4.4) Service from which information about the review procedure may be obtained**

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>