

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010250-2023>

Tender

## **Direct Payment Support Service**

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2023/S 000-010250

Procurement identifier (OCID): ocds-h6vhtk-03bd81

Published 6 April 2023, 4:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Barking and Dagenham

Town Hall Square, 1 Clockhouse Avenue

Barking

IG11 7LU

#### **Email**

[procurement@lbbd.gov.uk](mailto:procurement@lbbd.gov.uk)

#### **Telephone**

+44 2082153000

#### **Country**

United Kingdom

#### **Region code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

[www.lbbd.gov.uk](http://www.lbbd.gov.uk)

Buyer's address

<https://lbbd.bravosolution.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://lbbd.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://lbbd.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://lbbd.bravosolution.co.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Direct Payment Support Service

#### **II.1.2) Main CPV code**

- 66000000 - Financial and insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Barking and Dagenham is commissioning a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

#### **II.1.5) Estimated total value**

Value excluding VAT: £360,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI52 - Barking & Dagenham and Havering

#### **II.2.4) Description of the procurement**

The London Borough of Barking and Dagenham is commissioning a Direct Payment Support Service for adult residents residing in Barking and Dagenham. We see social care needs and the relationship people have with the community as a significant part of our residents' lives and are committed to maintain and restore our residents' abilities to live as independently as possible in their own homes, whilst giving them the tools required to make personal choices about the care and/or support they receive and ensuring they have control of those choices.

We want to ensure that residents accessing their personal budget via a direct payment are enabled to make informed decisions about their care and support through the provision of an experienced, knowledgeable, individually tailored, good-quality Direct Payment Support Service. We want our residents to be fully supported throughout their responsibilities of being a direct payment recipient and employers of Personal Assistants. The Direct Payment Support Service is crucial in ensuring our residents receive the support required and that our residents can comply with all relevant regulations.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £360,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

This contract is for an initial 24 month period with the option to extend by a further 12 months to a total of 36 months

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 May 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

26 May 2023

Local time

2:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Strand

London

WC2A 2LL

Country

United Kingdom