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Contract

Homicide Services 2023 - 2027

Ministry of Justice

F03: Contract award notice

Notice identifier: 2023/S 000-010249

Procurement identifier (OCID): ocds-h6vhtk-032117

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Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Contact

Daren Mills

Email

Daren.Mills@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.justice.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homicide Services 2023 - 2027

II.1.2) Main CPV code

- 75230000 - Justice services

II.1.3) Type of contract

Services

II.1.4) Short description

Support Eligible People affected by Homicide and those who have been an eyewitness to Homicide, by providing emotional, practical, advocacy, and peer support, as well as access to other services, tailored according to the individual's needs to help them cope, and as far as possible, recover from the impact.

Support individuals residing in England and Wales following a homicide, whether committed at home or abroad (in overseas cases, the Service will provide support where the deceased is a British National). This does not include those bereaved by road traffic crime (other than vehicular murder or manslaughter).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £21,770,980

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

- Deliver an effective Service for Family Members bereaved by Homicide, and Eyewitnesses of Homicide, by providing caseworkers who offer a full range of Emotional, Practical, Advocacy and Peer Support to help them cope, and as far as possible, recover from the impact;
- deliver an effective Service for Children and Young People outside of those defined as Family Members who are affected by, or those who are an Eyewitness to, a Homicide by providing Outreach Support for Children and Young People in the Community, in the immediate aftermath of a Homicide or Major Incident;
- ensure an inclusive and accessible Service for all Eligible People, regardless of when the Homicide occurred, and proactively explore ways in which the Service can remove barriers for Eligible People;
- ensure Eligible People are able to access the Service free of charge;
- deliver support through a combination of face-to-face and digital and remote services, allowing choice in the support provided according to the needs of the User;
- offer a consistent level of high quality support across England and Wales, including ensuring access to a translator for other languages as required by each User;
- offer targeted support for bereaved Children and Young People, or those who are an Eyewitness to a Homicide, to address the impact of Adverse Childhood Experiences;
- possess the flexibility, adaptability and resilience to respond to new challenges and changing environments;
- ensure all Staff, Volunteers and Sub-Contractors, receive appropriate vetting and training to deliver effective support to Users, including training to support those that have experienced or are experiencing trauma;
- ensure support is delivered to Users safely by ensuring all Staff and Volunteers conduct a risk assessment, for example, prior to home visits, or meetings in public spaces such as schools or community centres;
- process User information in line with any information sharing obligations required by the Authority, Key Stakeholders and Sub-Contractors, and work closely with the Authority, Key Stakeholders and Sub-Contractors as necessary to consider alternative approaches to data sharing;
- work closely with Key Stakeholders and relevant third parties, such as criminal justice

agencies and support services, both nationally and locally, to improve engagement and awareness of the Service, and to improve the User experience; and

- ensure Staff and Volunteers are able to access Clinical Supervision and support to enable their development and protect their wellbeing and resilience.

II.2.5) Award criteria

Quality criterion - Name: Capability / Weighting: 10

Quality criterion - Name: Service / Weighting: 25

Quality criterion - Name: Delivery / Weighting: 10

Quality criterion - Name: Benefits Realisation / Weighting: 15

Quality criterion - Name: Digital Channels / Weighting: 5

Quality criterion - Name: Manage Transition / Weighting: 10

Quality criterion - Name: Staffing and Recruitment / Weighting: 5

Quality criterion - Name: Managing the Contract / Weighting: 5

Quality criterion - Name: Efficiencies / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006781](#)

Section V. Award of contract

Contract No

con_22240

Title

Homicide Service 2023 - 2027

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Victim Support Services

Building 3, Eastern Business Park, Wern Fawr Lane, Old St Mellons

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £21,770,980

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>