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Contract

## **Homicide Services 2023 - 2027**

Ministry of Justice

F03: Contract award notice

Notice identifier: 2023/S 000-010249

Procurement identifier (OCID): ocds-h6vhtk-032117

Published 6 April 2023, 4:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Justice

102 Petty France

London

SW1H 9AJ

#### **Contact**

Daren Mills

#### **Email**

[Daren.Mills@justice.gov.uk](mailto:Daren.Mills@justice.gov.uk)

#### **Telephone**

+44 02033343555

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.justice.gov.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Social protection

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Homicide Services 2023 - 2027

#### **II.1.2) Main CPV code**

- 75230000 - Justice services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Support Eligible People affected by Homicide and those who have been an eyewitness to Homicide, by providing emotional, practical, advocacy, and peer support, as well as access to other services, tailored according to the individual's needs to help them cope, and as far as possible, recover from the impact.

Support individuals residing in England and Wales following a homicide, whether committed at home or abroad (in overseas cases, the Service will provide support where the deceased is a British National). This does not include those bereaved by road traffic crime (other than vehicular murder or manslaughter).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £21,770,980

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

- Deliver an effective Service for Family Members bereaved by Homicide, and Eyewitnesses of Homicide, by providing caseworkers who offer a full range of Emotional, Practical, Advocacy and Peer Support to help them cope, and as far as possible, recover from the impact;
- deliver an effective Service for Children and Young People outside of those defined as Family Members who are affected by, or those who are an Eyewitness to, a Homicide by providing Outreach Support for Children and Young People in the Community, in the immediate aftermath of a Homicide or Major Incident;
- ensure an inclusive and accessible Service for all Eligible People, regardless of when the Homicide occurred, and proactively explore ways in which the Service can remove barriers for Eligible People;
- ensure Eligible People are able to access the Service free of charge;
- deliver support through a combination of face-to-face and digital and remote services, allowing choice in the support provided according to the needs of the User;
- offer a consistent level of high quality support across England and Wales, including ensuring access to a translator for other languages as required by each User;
- offer targeted support for bereaved Children and Young People, or those who are an Eyewitness to a Homicide, to address the impact of Adverse Childhood Experiences;
- possess the flexibility, adaptability and resilience to respond to new challenges and changing environments;
- ensure all Staff, Volunteers and Sub-Contractors, receive appropriate vetting and training to deliver effective support to Users, including training to support those that have experienced or are experiencing trauma;
- ensure support is delivered to Users safely by ensuring all Staff and Volunteers conduct a risk assessment, for example, prior to home visits, or meetings in public spaces such as schools or community centres;
- process User information in line with any information sharing obligations required by the Authority, Key Stakeholders and Sub-Contractors, and work closely with the Authority, Key Stakeholders and Sub-Contractors as necessary to consider alternative approaches to data sharing;
- work closely with Key Stakeholders and relevant third parties, such as criminal justice agencies and support services, both nationally and locally, to improve engagement and

awareness of the Service, and to improve the User experience; and

- ensure Staff and Volunteers are able to access Clinical Supervision and support to enable their development and protect their wellbeing and resilience.

#### **II.2.5) Award criteria**

Quality criterion - Name: Capability / Weighting: 10

Quality criterion - Name: Service / Weighting: 25

Quality criterion - Name: Delivery / Weighting: 10

Quality criterion - Name: Benefits Realisation / Weighting: 15

Quality criterion - Name: Digital Channels / Weighting: 5

Quality criterion - Name: Manage Transition / Weighting: 10

Quality criterion - Name: Staffing and Recruitment / Weighting: 5

Quality criterion - Name: Managing the Contract / Weighting: 5

Quality criterion - Name: Efficiencies / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-006781](#)

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## **Section V. Award of contract**

### **Contract No**

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### **Title**

Homicide Service 2023 - 2027

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Victim Support Services

Building 3, Eastern Business Park, Wern Fawr Lane, Old St Mellons

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £21,770,980

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>