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Planning

All-Age Live-in Care, All-Age Complex Care and CYP Trusted Assessor Framework for NHS Devon Integrated Care Board (ICB)

NHS Devon Integrated Care Board (ICB)

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-010247

Procurement identifier (OCID): ocds-h6vhtk-04ef4f

Published 19 March 2025, 5:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Integrated Care Board (ICB)

Aperture House, Pynes Hill

Exeter

EX2 5AZ

Contact

Samantha Phillips

Email

scwcsu.scwprocurement.devon@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://devon.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All-Age Live-in Care, All-Age Complex Care and CYP Trusted Assessor Framework for NHS Devon Integrated Care Board (ICB)

Reference number

C347892 / WA17661

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

1) This notice is placed as a Prior Information Notice (PIN) to inform the market of NHS Devon Integrated Care Board's (Devon ICB's) (the Commissioner's) a number of framework lots for the provision of the services outlined in section 2. The Commissioner would like to understand the level of provider interest in delivering these services.

2) NHS Devon Integrated Care Board (Devon ICB) (the Commissioner) is seeking to secure suitable providers who have the capability and capacity to deliver the following services against the framework for:

- Live In Care at Home - All-Age
- Complex Care - All-Age
- Spot Therapy and Clinical Psychology Provision (SEND) - Children and Young People (CYP)

In line with the draft specified requirements.

3) The geography covered is that of NHS Devon ICB. 3 lots are proposed to be commissioned; however this remains indicative and subject to change.

4) The duration of each framework lot will be confirmed ahead of the formal invitation to

tender (ITT) being issued but will likely to be from 1st December 2025 for a maximum of 4 years.

5) The combined maximum value framework lots will be confirmed ahead of the formal invitation to tender (ITT) being issued. It is currently predicted to be:

- Live-in Care - £689,306
- Complex Care - £14,022,960
- Trusted Assessor - no current spend identified

The above pricing is based on the current services spend annually. Formal lot spend will be confirmed ahead of the invitation to tender (ITT) being issued and addressed at the planned Market Engagement Event (MEE).

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Live In Care at Home - All-Age

Lot No

1

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Live-in Care Services

NHS Devon is responsible for the direct contracting of services for those individuals eligible for health funding to meet an assessed health and social care need. This includes services for those individuals who are in receipt of Continuing Healthcare funding, s.117 aftercare arrangements and a range of other local funding streams to support rehabilitation, provide specialist support and interventions, intermediate care, step down services and discharge to assess provision in the person's own home, over a 24-hour period.

Commissioners offer a range of service delivery models to enable individuals to be supported to remain within their own homes and maintain independence.

II.2) Description

II.2.1) Title

Complex Care - All-Age

Lot No

2

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Complex Care Services - Adults

NHS Devon is responsible for the direct contracting of services for those individuals eligible for health funding to support an assessed health and social care need. This includes services for those individuals who are in receipt of Continuing Healthcare funding, s.117 aftercare arrangements and a range of other local funding streams to support rehabilitation, provide specialist support and interventions, intermediate care, step down services and discharge to assess provision.

Commissioners offer a range of service delivery models to enable individuals with complex health care needs to be supported to remain within their own homes and maintain independence. The Commissioner is seeking providers to deliver high quality personal care to individuals with complex health care needs. These individuals require a registered nurse to undertake a clinical lead role and provide clinical oversight and management of the package of support. This may include the direct provision of registered nursing staff to deliver care, or care delivered by highly competent non-registered health care staff.

Complex Care Services - Children and young people

NHS Devon is responsible for the direct contracting of services for children and young people (0-18-years) eligible for health funding to support assessed health and eligible social care need. This includes support for those individuals who are in receipt of Children's Continuing care funding, s.117 aftercare arrangements, rapid response to end of life care, and a range of other local funding streams to enable rehabilitation, specialist support and interventions, intermediate care, and step-down services as well as on an exceptional basis (e.g. Recommendations from an NHS health professional where needs cannot be met by universally commissioned service) and are considered on an individual basis.

To enable children and young people to receive person-centred care whilst living at home, the Commissioner is seeking providers to deliver high quality personal care to support the child, family, and carers.

These children and young people with complex health care needs require a paediatric nurse, or registered nurse with relevant up to date paediatric experience to undertake a clinical lead role and provide clinical oversight and management of the package of support, with the care delivered by highly competent non-registered health care staff but may require the direct provision of registered nursing staff to deliver care.

II.2) Description

II.2.1) Title

Spot Therapy and Clinical Psychology Provision (SEND) - Children and Young People (CYP)

Lot No

3

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Approved/ Trusted Provider List for Spot Therapy and Clinical Psychology Provision (SEND)

NHS Devon is seeking services to support eligible children and young people with therapy needs through assessment and/or delivery of Occupational Therapy (OT), Physiotherapy (PT) and / or Speech and Language Therapy (SaLT), Clinical Psychology as identified in:

- a Request for an Education, Health & Care Needs Assessment (EHCNA);
- an Education, Health & Care Plan.
- an application for an extended SEND Tribunal.

For clarity, there is no guarantee that all children identified in the target group will require the Service.

II.3) Estimated date of publication of contract notice

1 December 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: [You will find the project titled Devon ICB - All-Age Live-in Care, All-Age Complex Care and CYP Trusted Assessor the Atamis reference C347892.](https://health-family.force.com/s>Welcome.</p></div><div data-bbox=)

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation.

It is the Commissioners intention to hold a virtual Market Engagement Event, during week commencing 21st April 2025, with all parties who have registered their interest. An invitation to this event will be issued directly to you once you have registered on the Atamis portal.

The intention is to award a contract, under a framework, using the competitive process.

This is a Provider Selection Regime (PSR) prior information notice. The contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 (Consequential and Other Amendments) Regulations 2025 do not apply to this award.