

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010246-2022>

Contract

**Term contract for carrying out servicing, maintenance, repairs, safety checks, and various other works to appliances and heating systems at properties owned or managed by Grand Union Housing Group at various locations.**

GRAND UNION HOUSING GROUP LIMITED

F03: Contract award notice

Notice identifier: 2022/S 000-010246

Procurement identifier (OCID): ocds-h6vhtk-02d235

Published 19 April 2022, 9:11pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

GRAND UNION HOUSING GROUP LIMITED

K2, Timbold Drive

Milton Keynes

MK76BZ

#### **Contact**

Ken Murray

#### **Email**

[ken.murray@guhg.co.uk](mailto:ken.murray@guhg.co.uk)

#### **Telephone**

+44 3330152302

**Country**

United Kingdom

**Region code**

UKJ12 - Milton Keynes

**Internet address(es)**

Main address

<https://www.guhg.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Term contract for carrying out servicing, maintenance, repairs, safety checks, and various other works to appliances and heating systems at properties owned or managed by Grand Union Housing Group at various locations.

Reference number

KM01.210607

**II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

In the main, the contract requires the provision of an 'all-inclusive', fully comprehensive service undertaking servicing, maintenance, repairs, safety checks, and various other works to appliances, heating systems and other items defined in the specification.

The works generally comprise of carrying out the following:

- Servicing,
- Gas soundness and safety checks,
- Maintenance and routine repairs,
- Responsive repairs,
- Chimney sweeping,
- Possible isolated upgrades / renewals of appliances and / or heating systems,
- Production of all certificates and records. e.g. landlord's gas safety record (LGSR), etc.,
- Provision of all required information, and
- Various other associated works.

The above list is not exhaustive.

The works will generally be carried out to:

- Various types of heating appliances,
- Various types of heating systems,
- Gas pipework installations,
- Smoke detectors and carbon monoxide detectors, and
- Various other appliances / equipment / devices, etc.

The above list is not exhaustive.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £10,133,407.41

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50531100 - Repair and maintenance services of boilers
- 50531200 - Gas appliance maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKF24 - West Northamptonshire
- UKH2 - Bedfordshire and Hertfordshire
- UKJ12 - Milton Keynes
- UKJ13 - Buckinghamshire CC

Main site or place of performance

Bedfordshire, Buckinghamshire, Northamptonshire and Hertfordshire.

### **II.2.4) Description of the procurement**

The basis of the contract is for the contractor to provide an all-inclusive, fully comprehensive cover for undertaking servicing, maintenance, repairs and the like to appliances, heating systems and other defined items at properties owned or managed by Grand Union Housing Group. The contractor shall undertake all works and supply all components, parts, equipment, materials, etc. and provide all services necessary to ensure that the appliances, heating systems and other specified items are checked, inspected, serviced, maintained, repaired, replaced, tested, etc. as necessary in order that they remain fully operational, functional, efficient in use, in safe condition, and well maintained at all times throughout the duration of the contract.

The works generally comprise:

- The carrying out of periodic servicing to every appliance and heating system located

within the properties.

- The carrying out of gas soundness and safety check to every gas appliance and / or heating system within properties as and when they become void or are subject to mutual exchange.
- The carrying out of periodic gas soundness and safety checks to gas catering equipment located within sheltered housing schemes.
- The carrying out of periodic gas soundness and safety checks to gas pipework in other properties (i.e. properties without gas appliances and heating systems but containing gas pipework).
- The undertaking of any necessary repairs whilst carrying out periodic servicing or gas soundness and safety checks.
- The carrying out of responsive repairs to all appliances and / or heating systems suffering breakdown, failure, defect, fault, etc. within any of the properties.
- The undertaking of any necessary maintenance work whilst carrying out periodic servicing, gas soundness and safety checks, and responsive repairs.
- Chimney sweeping.
- Checking smoke detectors and carbon monoxide detectors.
- Possible isolated upgrades to, renewals of, and / or new installations of appliances and / or heating systems.
- All associated testing, commissioning, certification and the like.

The above list may not be exhaustive.

The works require the contractor to provide:

- An effective and well-resourced workforce capable of carrying out all of the demands of the contract in relation to both administrating and executing the works.
- A comprehensive management, administration, monitoring, supervision and communications service to administer the contract and ensure its proper execution.
- An out of hours emergency repair service (to deal with breakdowns, failures, defects, faults, etc.).

- Proficient and effective IT systems to enable the employer to schedule works and issue and administer Orders. In this connection, the contractor shall provide and administer a proficient and effective IT management system interfaced with the employer's IT management system to enable the effective administration of the contract, and a proficient and effective IT scheduling system interfaced with the employer's IT systems capable of enabling the employer and tenants to schedule appointments for breakdowns, repairs and the like. The contractor's IT scheduling system shall be flexible and dynamic and allow appointment booking to be made in a number of ways and ensure a first-class service is provided.

The above list is not meant to be exhaustive.

The contractor shall ensure:

- All servicing is undertaken on a periodic basis within the time constraints required.
- All repairs are undertaken to accord with the scheduling requirements of the employer and within allocated priority coding response periods and / or timescales.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Price / Weighting: 50

#### **II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-019142](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

British Gas Social Housing Limited trading as PH Jones

Warrington

Country

United Kingdom

NUTS code

- UKD61 - Warrington

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £10,133,407.41

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom