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Tender

## **Provision of Mobile Sims and Managed Service**

Associated British Ports

F05: Contract notice – utilities

Notice identifier: 2024/S 000-010236

Procurement identifier (OCID): ocds-h6vhtk-044e18

Published 28 March 2024, 11:26am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Associated British Ports

25 Bedford Street

London

WC2E 9ES

#### **Email**

[procurement@abports.co.uk](mailto:procurement@abports.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

## **Internet address(es)**

Main address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

## **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.6) Main activity**

Port-related activities

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of Mobile Sims and Managed Service

Reference number

BSS-GRP-240753\_PQQ

#### II.1.2) Main CPV code

- 64212000 - Mobile-telephone services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Associated British Ports (ABP) require a qualified and experienced service supplier for the provision of mobile sims and comprehensive managed services. Mandatory requirements include Unlimited UK data bundles across all networks and offer a single tariff across a minimum of 3 major networks. Please see below as to what is included in the scope of requirements: In Scope: • Sim Deployment • Hardware Deployment • Asset Tagging • Ordering Process • Configuration and activation of devices • Intune Enrolment and App Management • New Joiners • Lost/Stolen Devices • Faulty/Swap Out Devices • Leaver Process • Stock Control • Recycling • Device Support/Guidance • Support for native business applications on devices associated with Intune • Support for software updates, Security updates upgrades • Network Troubleshooting • Database maintenance • Remote MDM Administration – Troubleshooting and Support

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.2) Additional CPV code(s)

- 31712112 - SIM cards

- 32524000 - Telecommunications system
- 32252100 - Hands-free mobile telephones
- 32412000 - Communications network
- 32250000 - Mobile telephones
- 32412100 - Telecommunications network
- 32500000 - Telecommunications equipment and supplies
- 64212300 - Multimedia Message Service (MMS) services
- 32252110 - Hands-free mobile telephones (wireless)
- 64212100 - Short Message Service (SMS) services
- 64000000 - Postal and telecommunications services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Associated British Ports (ABP) require a qualified and experienced service supplier for the provision of mobile sims and comprehensive managed services. Mandatory requirements include Unlimited UK data bundles across all networks & offer a single tariff across a minimum of 3 major networks. Please see below as to what is included in the scope of requirements: In Scope: • Sim Deployment • Hardware Deployment • Asset Tagging • Ordering Process • Configuration and activation of devices • Intune Enrolment & App Management • New Joiners • Lost/Stolen Devices • Faulty/Swap Out Devices • Leaver Process • Stock Control • Recycling • Device Support/Guidance • Support for native business applications on devices associated with Intune • Support for software updates, Security updates upgrades • Network Troubleshooting • Database maintenance • Remote MDM Administration – Troubleshooting and Support

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

To be advertised in 3 years.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 May 2024

Local time

5:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

10 June 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

[procurement@abports.co.uk](mailto:procurement@abports.co.uk)

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

#### **VI.4.2) Body responsible for mediation procedures**

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

[procurement@abports.co.uk](mailto:procurement@abports.co.uk)

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

**VI.4.4) Service from which information about the review procedure may be obtained**

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

[procurement@abports.co.uk](mailto:procurement@abports.co.uk)

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>