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Tender

Provision of Mobile Sims and Managed Service

Associated British Ports

F05: Contract notice – utilities

Notice identifier: 2024/S 000-010236

Procurement identifier (OCID): ocds-h6vhtk-044e18

Published 28 March 2024, 11:26am

Section I: Contracting entity

I.1) Name and addresses

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Port-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Mobile Sims and Managed Service

Reference number

BSS-GRP-240753_PQQ

II.1.2) Main CPV code

- 64212000 - Mobile-telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

Associated British Ports (ABP) require a qualified and experienced service supplier for the provision of mobile sims and comprehensive managed services. Mandatory requirements include Unlimited UK data bundles across all networks and offer a single tariff across a minimum of 3 major networks. Please see below as to what is included in the scope of requirements:

In Scope:

- Sim Deployment
- Hardware Deployment
- Asset Tagging
- Ordering Process
- Configuration and activation of devices
- Intune Enrolment and App Management
- New Joiners
- Lost/Stolen Devices
- Faulty/Swap Out Devices
- Leaver Process
- Stock Control
- Recycling
- Device Support/Guidance
- Support for native business applications on devices associated with Intune
- Support for software updates, Security updates upgrades
- Network Troubleshooting
- Database maintenance
- Remote MDM Administration – Troubleshooting and Support

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 31712112 - SIM cards
- 32524000 - Telecommunications system
- 32252100 - Hands-free mobile telephones
- 32412000 - Communications network
- 32250000 - Mobile telephones
- 32412100 - Telecommunications network
- 32500000 - Telecommunications equipment and supplies
- 64212300 - Multimedia Message Service (MMS) services
- 32252110 - Hands-free mobile telephones (wireless)
- 64212100 - Short Message Service (SMS) services
- 64000000 - Postal and telecommunications services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Associated British Ports (ABP) require a qualified and experienced service supplier for the provision of mobile sims and comprehensive managed services. Mandatory requirements include Unlimited UK data bundles across all networks & offer a single tariff across a minimum of 3 major networks. Please see below as to what is included in the scope of requirements: In Scope: • Sim Deployment • Hardware Deployment • Asset Tagging • Ordering Process • Configuration and activation of devices • Intune Enrolment & App Management • New Joiners • Lost/Stolen Devices • Faulty/Swap Out Devices • Leaver Process • Stock Control • Recycling • Device Support/Guidance • Support for native business applications on devices associated with Intune • Support for software updates, Security updates upgrades • Network Troubleshooting • Database maintenance • Remote MDM Administration – Troubleshooting and Support

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

To be advertised in 3 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 May 2024

Local time

5:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

10 June 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp.aspx/Tenders/Current>

VI.4.2) Body responsible for mediation procedures

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>

VI.4.4) Service from which information about the review procedure may be obtained

Associated British Ports

25 Bedford Street

London

WC2E 9ES

Email

procurement@abports.co.uk

Country

United Kingdom

Internet address

<https://in-tendhost.co.uk/abp/asp/Tenders/Current>