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Contract

## **Management and Allocation of Voluntary Redress Payments**

Ofgem

F03: Contract award notice

Notice identifier: 2022/S 000-010230

Procurement identifier (OCID): ocids-h6vhtk-02e33c

Published 19 April 2022, 4:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ofgem

10 South Colonnade, Canary Wharf

London

E14 4PU

#### **Email**

[Gary.Carlton@ofgem.gov.uk](mailto:Gary.Carlton@ofgem.gov.uk)

#### **Telephone**

+44 2079017000

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.ofgem.gov.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA10021](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA10021)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Management and Allocation of Voluntary Redress Payments

#### **II.1.2) Main CPV code**

- 79412000 - Financial management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This award is for an expert Service Provider to provide efficient financial management of voluntary redress monies, including receiving the funds, ring-fencing them, and awarding grants to suitable recipients.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66152000 - Financial market regulatory services
- 66151000 - Financial market operational services
- 66150000 - Financial markets administration services
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 66172000 - Financial transaction processing and clearing-house services
- 72224000 - Project management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

An award to an expert with experience in allocating funds to charitable organisations and with knowledge of the needs of energy consumers across Great Britain, to allocate voluntary redress payments (the “Service Provider”) to support Ofgem in meeting its objective of protecting the interests of existing and future energy consumers.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-023497](#)

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## **Section V. Award of contract**

### **Contract No**

2021-052

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Energy Saving Trust Enterprises Ltd

30 North Colonnade, Canary Wharf

London

E14 5GP

Telephone

+44 2072220101

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,000,000

## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:226039)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>