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Award

## **Integrated Substance Use Treatment & Recovery Service in the London Borough of Redbridge**

London Borough of Redbridge

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010221

Procurement identifier (OCID): ocids-h6vhtk-04ef3e

Published 19 March 2025, 4:14pm

### **Scope**

### **Reference**

DN766552

### **Description**

The Authority's Substance Use Recovery Strategy commits to the delivery of four (4) strategic priorities: prevention & early intervention; contributing to safe and healthy environments; responsive system of care and support recovery. The Service shall work within the local health and care system to deliver most (75%) of elements in this strategy through collaboration and support from local commissioners.

The Authority requires the treatment system to be recovery focused in what it delivers and to ensure streamlined assessment and data processes. In addition the Service, shall ensure that the system works effectively for Service Users, irrespective of the substance involved, and ensures parity of intervention access through the Service User's journey.

## **Contract 1. Integrated Substance Use Treatment & Recovery Service in the London Borough of Redbridge**

### **Supplier**

- [Via Community Ltd](#)

### **Contract value**

- £12,495,000 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

1 April 2025

### **Contract dates (estimated)**

- 1 April 2025 to 1 April 2028
- Possible extension to 1 April 2030
- 5 years, 1 day

Description of possible extension:

At the sole discretion of the Authority and subject to the satisfactory performance of the Provider the Contract Period may be extended for up to two (2) years (in such period or periods as the Authority deems appropriate) providing a total possible Contract Period to

midnight on 31st March 2030.

## **Main procurement category**

Services

## **CPV classifications**

- 85100000 - Health services

## **Contract locations**

- UKI53 - Redbridge and Waltham Forest

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

## **Direct award justification**

Single supplier - technical reasons

Award of a contract without prior publication of a call for competition in the cases listed below.

The procurement falls outside the scope of application of the regulations.

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

In accordance with the Health Care Services (Provider Selection Regime) Regulations 2023, the London Borough of Redbridge intends to apply Direct Award Process C to award this Contract to its existing provider, Via Community Ltd. The duration of the contract will be 36 months from 1 April 2025 to 31 March 2028, with the possibility of a further extension period of up to 24 months, until 31 March 2030.

The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by midnight 31st March 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

The Key Criteria used and weighted by the authority were as follows;

Quality and Innovation 30%

Value 20%

Integration, collaboration, and service sustainability 20%

Improving access, reducing health inequalities, and facilitating choice 20%

Social value 10%

The rationale for this was based on the detailed list of all requirements according to available guidance including factoring in the relative weighting from the original tender submission. Key Performance Indicators from the original contract determined that the existing provider satisfied the existing contract to a sufficient standard.

No conflicts of interest were identified among individuals involved in making the decision in relation to this service.

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## Supplier

### Via Community Ltd

- Companies House: 02807934

Passmores House

Harlow

CM18 6YL

United Kingdom

Email: [enquiries@viaorg.uk](mailto:enquiries@viaorg.uk)

Region: UKH35 - West Essex

Small or medium-sized enterprise (SME): Yes

Contract 1. Integrated Substance Use Treatment & Recovery Service in the London Borough of Redbridge

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## Contracting authority

### London Borough of Redbridge

- Public Procurement Organisation Number: PPZX-9247-ZGQQ

Lynton House, 255-259 High Road

Ilford

IG1 1NY

United Kingdom

Contact name: Mr Gregory Alake

Email: [gregory.alake@walthamforest.gov.uk](mailto:gregory.alake@walthamforest.gov.uk)

Website: <https://procontract.due-north.com/>

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government