

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010218-2022>

Tender

Provision of a Governance Risk Compliance Tool

Foreign Commonwealth and Development Office

F01: Prior information notice

Call for competition

Notice identifier: 2022/S 000-010218

Procurement identifier (OCID): ocds-h6vhtk-032e86

Published 19 April 2022, 4:02pm

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

Email

ict.commercial@fco.gov.uk

Telephone

+44 2070080932

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Governance Risk Compliance Tool

Reference number

CPG/7899/2022

II.1.2) Main CPV code

- 48730000 - Security software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

FCDO are looking to a third party to introduce and implement a new GRC tool to be used by ICSU for information security risk management and assurance activities. The tool will be used to record all risks above risk appetite, track actions and communicate with risk owners and action owners. The tool will be used to record all FCDOs systems and services, their assurance status, outstanding tasks and send reminders to users for system reviews.

Functional requirements (for the tool)

- Centrally capture information security risks, security vulnerabilities, audit findings, regulatory obligations and other issues across technology infrastructure
- Centrally capture a set of IT systems and services and their assurance status
- A mechanism for reporting to colleagues as well as up to board level
- Up to 50 users (but should be scalable) with varying access requirements (e.g. those reviewing risks, those reviewing assurance)

Non-functional

- Tool platform should be subject to a recognised security certification (ISO/IEC 27001:2013)

/ Cyber Essentials or equivalent)

- Minimum of SC clearance for all individuals accessing sensitive FCDO information and data
- Tool vendor must have an annual IT Health Check performed by a certified CHECK company
- Support multi-factor authentication and single sign on
- Compliant with data protection legislation
- Documented threat management processes and tools
- Ability to integrate with FCDO incident management processes and procedures
- Follows NCSC good cloud security principles and guidance (<https://www.ncsc.gov.uk/collection/cloud-security>)
- Named UK data centre, with all processing capability and call centre support within UK and EU
- Return To Operation (RTO) time should be no more than 24 hours and Return Point Objectives (RPO) time no more than 1 hour

Implementation & Training

- Bidders will be asked to demonstrate a minimum viable product (MVP) as part of any procurement and be potentially able to deploy into a live environment within 3 months of contract
- Throughout implementation, the tool platform should be tailored as appropriate for the business needs of the FCDO
- Capability to supply end-to-end training on the tool platform, including train the trainer and comprehensive documentation

Maintenance, support, system updates

- Provide support for end users
- Ensure the platform is kept up-to-date, patching should be maintained at N-1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48730000 - Security software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Detail provided in section II.1.4 is not an exhaustive list of requirements.

The Authority requests notes of interest in a potential procurement exercise within fifteen (15) working days of the publication of this notice.

At the expiry of this deadline, the Authority will commence pre-tender engagement with interested suppliers, which may involve, but will not be limited to; disclosure of the work in progress requirement set, demonstration of supplier offerings and review of potential

contractual arrangements.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

10 May 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

This notice is for information only.

The Contracting Authority may or may not subsequently publish a formal contract opportunity notice in the future.

The Contracting Authority may, without prejudice, use feedback from the responses and demos to help inform the development of the potential requirement.

VI.4) Procedures for review

VI.4.1) Review body

High Royal courts of Justice

London

Country

United Kingdom