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Award

Extension of Contract for the provision of a Patient Administration System and Electronic Patient System

WHITTINGTON HEALTH NHS TRUST

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010210

Procurement identifier (OCID): ocds-h6vhtk-04ef35 ([view related notices](#))

Published 19 March 2025, 3:53pm

Scope

Description

The Secretary of State established an additional supply capability and capacity framework as advertised through OJEU contract notice reference 2007/S 61-075154 under the Public Contracts Regulations 2006 ("ASCC Framework"). The Trust conducted a further competition procedure under the ASCC Framework to award a call-off contract for the provision of a patient administration system and electronic patient record system to System C Healthcare Limited, with a maximum term of 13 years in utilising all of the extensions within the original call-off contract. The call-off contract therefore expires on 1 May 2025. The services cover the Trust's needs in both acute and community provision settings.

The Trust intends to vary the call-off contract with System C Healthcare Limited by extending it for up to a further 5 years, with an initial extension for 3 years and an option to extend for up to a further 2 years in 1 year increments.

The estimated value of the services to be supplied over the 5 year period is approximately £13.9m excluding VAT.

Contract 1. Extension of Contract for the provision of a Patient Administration System and Electronic Patient System

Supplier

- [SYSTEM C HEALTHCARE LIMITED](#)

Contract value

- £13,878,470 excluding VAT
- £16,654,164 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 May 2025 to 30 April 2028
- Possible extension to 30 April 2030

- 5 years

Description of possible extension:

The Trust is intending to commence a procurement during 2025 in order award a long term successor contract for the provision of a patient administration system and electronic patient system. The extensions are in place primarily to allow for any extended period of mobilisation and transition that might be required as a result of that procurement.

Main procurement category

Services

CPV classifications

- 48814000 - Medical information systems
- 72317000 - Data storage services
- 72322000 - Data management services
- 72512000 - Document management services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

The Trust is intending to commence a procurement during 2025 in order to award a long-term successor contract for the provision of a patient administration system and electronic patient system.

The Trust needs to extend the current contract with System C Healthcare Limited as the incumbent service provider for a period of 3 years (with an option to extend for a further 2 years) in order to provide service continuity over the period required to undertake the procurement exercise, and in order to support the mobilisation and transition of the services to the newly appointed successor contractor following the procurement. The extended arrangements will also incorporate cost savings to the Trust.

Supplier

SYSTEM C HEALTHCARE LIMITED

- Companies House: 01754990
- Public Procurement Organisation Number: PDBZ-2559-MBVW

Arden Court

Stratford-Upon-Avon

CV37 6NT

United Kingdom

Email: Sales@systemc.com

Website: <http://www.systemc.com>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

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Contracting authority

WHITTINGTON HEALTH NHS TRUST

- Public Procurement Organisation Number: PZHC-1999-RLHQ

Magdala Avenue

London

N19 5NF

United Kingdom

Email: mickcorti@nhs.net

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government