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Contract

Specialist Bereavement Services

Kent County Council

F03: Contract award notice

Notice identifier: 2021/S 000-010208

Procurement identifier (OCID): ocds-h6vhtk-028cf0

Published 11 May 2021, 9:48am

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Invicta House

Maidstone

ME14 1XX

Contact

Ms Francesca Clark

Email

Francesca.Clark@kent.gov.uk

Telephone

+44 3000417708

Country

United Kingdom

NUTS code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Bereavement Services

Reference number

DN507562

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Kent County Council (KCC), in partnership with Kent and Medway Clinical Commissioning Group (CCG), are looking for an organisation or consortium of organisations to deliver new evidence-based bereavement support services for Kent and Medway residents.

These services will need to be underpinned by Trauma Informed Approaches with the overarching aim of supporting individuals (who are experiencing high levels of distress and grief) by helping them to manage the impact of their bereavement and reduce the risk factors associated with this. These services will provide specialist support and should complement existing voluntary sector bereavement services. This opportunity covers the whole of Kent and Medway and will be broken down into lots:

- Lot 1 - Specialist Bereavement Service for under 25-year-olds
- Lot 2 - A Support Service for People Bereaved by Suicide

KCC is looking for an organisation(s) that have a track record of successfully delivering similar services and have a detailed understanding of the specific needs of people under 25 years old and/or affected by suicide. Organisations can bid for individual lots or both depending on experience and capabilities.

Lot 1 - Specialist Bereavement Service for under 25-year-olds

The service will deliver evidence-based specialist counselling to those from pre-school age (3 ½) to 25 years old who are experiencing complex grief. The interventions will be age appropriate. Delivery of these sessions will be via trained Counsellors with experience in bereavement, delivered in venues suitable for the service user, such as school and youth clubs. Providers can utilise a blended approach of face to face and remote delivery depending on individual needs and relevant government guidelines in relation to the Coronavirus. Referrals into the service will be open access.

Lot 2 - A Support Service for People Bereaved by Suicide (all ages)

The service will help people who have been bereaved by suicide. There will be three main cohorts of people that the service needs to support:

1. Close family members of the individual who died
2. Friends, colleagues, witnesses, and other people affected by a suicide
3. People who are working to support, or who are spending time with, people bereaved by suicide

Each cohort will require a different response and it is anticipated that most resource will be allocated to cohort 1.

The service will need to provide a personal/family centred and practical based support. Referrals into the service will be open access but the main referral route will be via a formal pathway between Kent Police, the Kent Coroner Service, Kent and Medway Public Health Teams and the new service provider.

It is the Council's intention to award the contract for an initial period of three years (36 months) with the potential to extend for a further two years in twelve-month extensions (subject to funding). The contract will commence early summer of 2021, following a mobilisation period. The maximum contract value is broken down as:

- Lot 1 - £125,000 per year plus an addition £50,000 a year flexible funding pot which can be utilised throughout the contract term.
- Lot 2 - £125,000 per year for a support service for people bereaved by suicide

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £375,000

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Lot 1 - Specialist Bereavement Service for under 25-year-olds

The service will deliver evidence-based specialist counselling to those from pre-school age (3 ½) to 25 years old who are experiencing complex grief. The interventions will be age appropriate. Delivery of these sessions will be via trained Counsellors with experience in bereavement, delivered in venues suitable for the service user, such as school and youth clubs. Providers can utilise a blended approach of face to face and remote delivery depending on individual needs and relevant government guidelines in relation to the Coronavirus. Referrals into the service will be open access.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Lot 2 - A Support Service for People Bereaved by Suicide (all ages)

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The service will need to provide a personal/family centred and practical based support. Referrals into the service will be open access but the main referral route will be via a formal pathway between Kent Police, the Kent Coroner Service, Kent and Medway Public Health Teams and the new service provider.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001434](#)

Section V. Award of contract

Contract No

SC20060

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 May 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CHUMS Social Enterprise CIC

Wrest Park Enterprise Centre

Silsoe

MK45 4HS

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £375,000 / Highest offer: £525,000 taken into consideration

Section V. Award of contract

Contract No

SC20060

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 May 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Listening Ear

St Nicholas Centre

Halewood

L26 6LB

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £375,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

County Road

Maidstone

Country

United Kingdom