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Tender

Provision of the integration of SWR's IT systems

FIRST MTR SOUTH WESTERN TRAINS LIMITED

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2022/S 000-010207

Procurement identifier (OCID): ocds-h6vhtk-032e7b

Published 19 April 2022, 3:10pm

Section I: Contracting entity

I.1) Name and addresses

FIRST MTR SOUTH WESTERN TRAINS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

Contact

Ibolya Kormos-spring

Email

ibolya.kormos-spring@swrailway.com

Telephone

+44 7971564977

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.southwesternrailway.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/PNVl4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/PNVl4>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://s2c-uk62.waxdigital.com/FirstGroupPlc/SignIn.aspx>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of the integration of SWR's IT systems

II.1.2) Main CPV code

- 48920000 - Office automation software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

SWR has an appetite to digitise and streamline many processes across the business. This aligns with the broader strategic aim of fully utilising the tablet and phone devices issued to front line teams - enabling them to reduce paperwork and remove repetitive and inefficient data capture. The requirement in brief is to procure an application that is device agnostic, accessible and integrates into the SWR active directory / HR database (if required) to aid the user experience and remove multiple keying of repetitive information for colleagues using the application to submit data / information / requests back to key functions.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

SWR has an appetite to digitise and streamline many processes across the business. This aligns with the broader strategic aim of fully utilising the tablet and phone devices issued to front line teams - enabling them to reduce paperwork and remove repetitive and inefficient

data capture. The requirement in brief is to procure an application that is device agnostic, accessible and integrates into the SWR active directory / HR database (if required) to aid the user experience and remove multiple keying of repetitive information for colleagues using the application to submit data / information / requests back to key functions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

renewal for a further 24 months

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Expertise / experience in rail

- The solution provider should have demonstrable UK Railway expertise
- The ability to interface with TOC industry-standard systems (Worldline....)
- API capability to enable streamlined user experience and cost avoidance of creating storage and multiple data sources
- Rail rider clauses must be adhered to

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate

Date

25 May 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

First MTR South Western Trains Limited

8th Floor The Point, 37 North Wharf Road

London

W2 1AF

Country

United Kingdom