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Tender

## **Provision of the integration of SWR's IT systems**

FIRST MTR SOUTH WESTERN TRAINS LIMITED

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2022/S 000-010207

Procurement identifier (OCID): ocds-h6vhtk-032e7b

Published 19 April 2022, 3:10pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

FIRST MTR SOUTH WESTERN TRAINS LIMITED

8th Floor, The Point, 37 North Wharf Road

LONDON

W21AF

#### **Contact**

Ibolya Kormos-spring

#### **Email**

[ibolya.kormos-spring@swrailway.com](mailto:ibolya.kormos-spring@swrailway.com)

#### **Telephone**

+44 7971564977

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.southwesternrailway.com/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/PNV14>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/PNV14>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://s2c-uk62.waxdigital.com/FirstGroupPlc/SignIn.aspx>

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of the integration of SWR's IT systems

#### **II.1.2) Main CPV code**

- 48920000 - Office automation software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

SWR has an appetite to digitise and streamline many processes across the business. This aligns with the broader strategic aim of fully utilising the tablet and phone devices issued to front line teams - enabling them to reduce paperwork and remove repetitive and inefficient data capture. The requirement in brief is to procure an application that is device agnostic, accessible and integrates into the SWR active directory / HR database (if required) to aid the user experience and remove multiple keying of repetitive information for colleagues using the application to submit data / information / requests back to key functions.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

SWR has an appetite to digitise and streamline many processes across the business. This aligns with the broader strategic aim of fully utilising the tablet and phone devices issued to front line teams - enabling them to reduce paperwork and remove repetitive and inefficient data capture. The requirement in brief is to procure an application that is device agnostic, accessible and integrates into the SWR active directory / HR database (if

required) to aid the user experience and remove multiple keying of repetitive information for colleagues using the application to submit data / information / requests back to key functions.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

renewal for a further 24 months

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Expertise / experience in rail

- The solution provider should have demonstrable UK Railway expertise
- The ability to interface with TOC industry-standard systems (Worldline....)
- API capability to enable streamlined user experience and cost avoidance of creating storage and multiple data sources
- Rail rider clauses must be adhered to

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate**

Date

25 May 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

First MTR South Western Trains Limited

8th Floor The Point, 37 North Wharf Road

London

W2 1AF

Country

United Kingdom