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Tender

KMCAS-174 Provision of 24/7 Core Service and Planned Care and Support Service at Ashview Extra Care Scheme

Kirklees Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-010201

Procurement identifier (OCID): ocds-h6vhtk-044dff

Published 28 March 2024, 10:18am

Section I: Contracting authority

I.1) Name and addresses

Kirklees Council

P O Box 1720

HUDDERSFIELD

HD1 9EL

Contact

Catherine Wielgus

Email

catherine.wielgus@kirklees.gov.uk

Telephone

+44 1484221000

Country

United Kingdom

Region code

UKE44 - Calderdale and Kirklees

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.kirklees.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://yortender.eu-supply.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://yortender.eu-supply.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

KMCAS-174 Provision of 24/7 Core Service and Planned Care and Support Service at Ashview Extra Care Scheme

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Tenders are invited by the Council from Providers with relevant experience and ability to demonstrate sufficient capacity for the Provision of 24/7 Core Service and Planned Care Support Service at Ashview Extra Care Scheme (the "Services").

II.1.5) Estimated total value

Value excluding VAT: £1,925,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE44 - Calderdale and Kirklees

Main site or place of performance

The Borough of Kirklees

II.2.4) Description of the procurement

Tenders are invited by the Council from Providers with relevant experience and ability to demonstrate sufficient capacity for the Provision of 24/7 Core Service and Planned Care Support Service at Ashview Extra Care Scheme (the "Services").

The scheme provides 50 flats generally for people over the age of 50, they comprise of a purpose built building containing 40 No. one bedroom flats, 5 No. one bedroom adapted flats and 5 No. two bedroom flats, all of which are to rent. The Council is the owner and the landlord.

The flats are designed to the Governments 'Lifetime Homes' standards which means that, in relation to physical need, the Tenants have a home for the rest of their life. Very occasionally however, a Tenant's mental health, behavioural or nursing needs may require a different housing solution to be sourced.

To be considered for an Extra Care flat, applicants must have both a 'housing need' and a 'care need.' A 'care need' means needing support with personal care or meals for example. A 'housing need' may mean that a person's current home is no longer suitable or needs expensive adaptations. If the person in need of care is part of a couple or two relatives living together for example, one or both must meet this criteria. Therefore a small number of tenants may be living in a scheme who would not ordinarily be allocated extra care housing. For example, a partner or relative of an existing Tenant who does have care needs or occasionally where the Tenant with care needs no-longer lives in the flat and their partner or relative remains. Overall, the intention of Extra Care is to create a 'balanced community' of Tenants with varied level of strengths and abilities and care needs where tenants can be of mutual support to one another. All referrals for Extra Care housing are carefully considered and allocated by the Extra Care Allocations Panel in order to maintain this balance.

The Council expects that the Service Provider will work with Kirklees Homes and Neighbourhood Housing and , all other stakeholders to achieve the following overall aims of the Extra Care Schemes:

- To provide a safe, comfortable, welcoming and inclusive environment for Tenants, their families and friends and other visitors to the Scheme.
- To promote the maximum level of independence achievable by the individual.
- To have an enabling ethos providing 'just the right support at just the right time', either planned or unplanned and to avoid disabling Tenants and therefore increasing dependency on services.
- To support Tenants to meet their identified Outcomes and to achieve what is important to them in their lives.

- To support Tenants to maintain their tenancies and remain in their own home which is designed to be a 'home for life'.
- To support Tenants to regain and maintain their health and wellbeing and to reduce hospital admissions and facilitate speedy hospital discharge whenever possible.
- To give assurance that Tenants can quickly access additional care and support if and when needed due to emergency, illness, accident and so on.
- To support Tenants to be active, both physically and mentally by facilitating a range of Activities and encouraging participation.
- To signpost or link Tenants into appropriate services and community activities outside the Scheme.

In addition - The Extra Care Scheme also aims to be a community resource and some of the Communal Areas and Activities are open for hire or use by the public.

The Extra Care Scheme will have a Service Provider appointed by the Council via a competitive tendering process. They will provide the following Services:

24/7 Core Service (as described in the Service Specification for the Provision of the 24/7 Core Service/ Service Provider refer to Appendix 3)

Planned Care and Support Service (as described in the Service Specification for the Provision of the Planned Care and Support Service (refer to Appendix 4)

Social and Leisure Activities - as part of the 24/7 Core Service/ Service Provider (refer to see Appendix 3).

Start Date 18th September 2024 to 31st September 2027 with the option to extend for up to 2 years

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.14) Additional information

The initial contract period is 36 months with the option to extend for up to 24 months.

Section III. Legal, economic, financial and technical information

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As set out in the Instructions to Tenderers (ITT).

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

70% Quality

30% Price

Social value will be included

Upon initial evaluation of the Tenders received the Council may award the Contract on the basis of the Initial Tender or give written notice to all Tenderers of its intention to begin the Negotiation Period, refer to the procurement timetable at paragraph 2.2 for programmed dates in the ITT.

The Council reserves the right to only negotiate with the top three scoring Tenderers following evaluation of the initial Tenders.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 May 2024

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In accordance with Regulation 86 (Notices of decisions to award a

contract or conclude a framework), Regulation 87 (Standstill

periods) and Chapter 6 (Applications to Court) of the Public Contracts Regulations 2015 (SI2015/102), the contracting authority will incorporate a minimum ten (10) calendar day standstill period at the point that information on the award of the Contract is communicated to economic operators. This period allows any unsuccessful economic operator(s) to seek further debriefing from the contracting authority before the award of the Contract to the successful economic operators. Such additional

information should be requested from the address at Sections I.1 and I.3 of this Notice above. If an appeal regarding the award of the Contract has not been successfully resolved, then the Public Contracts Regulations 2015 (SI 2015/102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and

Northern Ireland). Any such action must be started within thirty (30) days beginning with the date when the aggrieved party first knew or sought to have grounds for starting the proceedings had arisen. The Court may extend the time limited for starting

proceedings where the Court considers that there is a good reason for doing so, but not so as to permit proceedings to be started more than three (3) months after that date. Where the

Contract has not been awarded, the Court may order the setting aside of the award decision or order the contracting authority to amend any document and may award damages. If however the Contract has been awarded, the Court may only award damages or, where the contract award procedures have not been followed

correctly, declare the Contract to be ineffective.

