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Contract

Quality Management Software for Clinical Diagnostics and Therapeutics

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-010199

Procurement identifier (OCID): ocds-h6vhtk-04b37e

Published 19 March 2025, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Charlie Webber

Email

Charlie.webber@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Quality Management Software for Clinical Diagnostics and Therapeutics

Reference number

CAV-STA (24-25) 67

II.1.2) Main CPV code

- 72210000 - Programming services of packaged software products

II.1.3) Type of contract

Services

II.1.4) Short description

The software integrates the department's existing processes by using a comprehensive document management system that allows departments to identify and rectify any issues before they arise.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £404,623.94

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Within the Cardiff and Vale Health Board sits the Clinical Diagnostics and Therapeutics Clinical Board that consists of seven directorates which provide a wide range of diagnostic and therapeutic procedures on a local, national and UK-wide basis. These core services collectively underpin and are the core components of almost every aspect of clinical activity undertaken within the Health Board.

There are four directorates within CD&T that are wanting to procure a quality management software so to standardise their software across the board. This would include Laboratory Medical department, Clinical Haematology Department, Radiology and Medical Physics. By using this software across the board, it will create a standardisation allowing the CD&T board to access their quality management software on one portal.

Whilst there is a route to market via a framework through a Direct Award, the Health Board would be restricted to a 3 year contract. After negotiating with the supplier during the market research, the Health Board was able to commit to a 5 year contract, allowing a further cost avoidance overall.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

To ensure regulatory compliance, it is required for Cardiff and Vale's data to be move to a cloud based solution. The Health Board's compliance hinges on having a robust system for capturing all information required to retain regulatory accreditation. Uploading the historic information to a new platform would not be feasible and puts the Health Board as risk.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035557](#)

Section V. Award of contract

Contract No

CAV STA (2024/25) 67

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ideagen Gael Ltd

Bramah Avenue, Scottish Enterprise Technology Park, East Kilbride

Glasgow

G750RD

Email

andrew.bankesprice@ideagen.com

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £404,623.94

Section VI. Complementary information

VI.3) Additional information

(WA Ref:148474)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom