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Contract

In-Work Support Service

Llywodraeth Cymru / Welsh Government

F03: Contract award notice

Notice identifier: 2023/S 000-010195

Procurement identifier (OCID): ocds-h6vhtk-038d1d

Published 6 April 2023, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

Llywodraeth Cymru / Welsh Government

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services, Parc Cathays / Cathays Park

Caerdydd / Cardiff

CF10 3NQ

Email

cpsprocurementadvice@gov.wales

Telephone

+44 3000257095

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://gov.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

In-Work Support Service

Reference number

C151/2022/2023

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and
- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.
- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £20,450,000

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 2: Gwent

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and
- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.
- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 3: Dyfed

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and
- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.
- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 1: North Wales

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contract services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and
- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.
- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 4: Swansea Bay

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and

- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.

- Support will also be available to SME managers and employees to help improve

workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 5: Cwm Taf

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and
- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.
- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 6: Powys

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and
- Provide support to predominantly employees from Small & Medium-sized Enterprises (SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.
- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

II.2) Description

II.2.1) Title

In-Work Support Service - Lot 7: Cardiff and Vale

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The requirements of the contracts services are:-

- Prevent job loss due to work-limiting health conditions by providing rapid access to early, work-focussed interventions that help employees on, a sickness absence to return to work sooner than would be possible without the intervention or in the case of presentees, to remain in work; and

- Provide support to predominantly employees from Small & Medium-sized Enterprises

(SMEs) in the private and third sector, who generally lack access to occupational health (OH) services. Sickness absentee and presentee participation rate of at least 75% from the private and third sector, is aimed for from the service.

- Support will also be available to SME managers and employees to help improve workplace health and wellbeing.

Contracts will be awarded to deliver the service in 7 separate Lots or regional areas.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The value in II.2.6 is the maximum contract value for the initial contract period and the optional extension period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-035266](#)

Section V. Award of contract

Lot No

1

Title

In-Work Support Service - Lot 1: North Wales

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RCS

69-71 Wellington Road

Rhyl

LL181BE

Telephone

+44 7825763335

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,049,245

Total value of the contract/lot: £2,038,597.06

Section V. Award of contract

Lot No

2

Title

In-Work Support Service - Lot 2: Gwent

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Case-uk Limited

13 Glasfryn

Aberdare

CF448SB

Telephone

+44 7827432584

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,726,044

Total value of the contract/lot: £1,214,675

Section V. Award of contract

Lot No

3

Title

In-Work Support Service - Lot 3: Dyfed

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RCS

69-71 Wellington Road

Rhyl

LL181BE

Telephone

+44 7825763335

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,106,446

Total value of the contract/lot: £1,103,049.04

Section V. Award of contract

Lot No

4

Title

In-Work Support Service - Lot 4: Swansea Bay

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RCS

69-71 Wellington Road

Rhyl

LL181BE

Telephone

+44 7825763335

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,160,111

Total value of the contract/lot: £1,149,925.89

Section V. Award of contract

Lot No

5

Title

In-Work Support Service - Lot 5: Cwm Taf

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Case-uk Limited

13 Glasfryn

Aberdare

CF448SB

Telephone

+44 7827432584

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,300,076

Total value of the contract/lot: £1,019,575

Section V. Award of contract

Lot No

6

Title

In-Work Support Service - Lot 6: Powys

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Mid and North Powys Mind

Crescent Chambers, South Crescent

Llandrindod Wells

LD15DH

Telephone

+44 1597824411

Country

United Kingdom

NUTS code

- UKL24 - Powys

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Brecon and District Mind

St. Davids House, 48 Free Street

Brecon

LD37BN

Telephone

+44 1874611529

Country

United Kingdom

NUTS code

- UKL24 - Powys

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mind Ystradgynlais

61-66 Penybryn, Ystradgynlais

Swansea

SA91JB

Telephone

+44 1639841345

Country

United Kingdom

NUTS code

- UKL24 - Powys

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £385,949

Total value of the contract/lot: £379,432

Section V. Award of contract

Lot No

7

Title

In-Work Support Service - Lot 7: Cardiff and Vale

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Case-uk Limited

13 Glasfryn

Aberdare

CF448SB

Telephone

+44 7827432584

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,580,129

Total value of the contract/lot: £1,123,175

Section VI. Complementary information

VI.3) Additional information

The contract values included for each Lot are for the initial contract term of 2 years

(WA Ref:130652)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom