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Contract

Plymouth Community Equipment Service

Plymouth City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010181

Procurement identifier (OCID): ocids-h6vhtk-058c16 ([view related notices](#))

Published 4 February 2026, 4:34pm

Scope

Reference

PEO/25007

Description

Plymouth requires a Community Equipment Service (CES) for adults and children within the Plymouth City Council area or those on the outskirts if registered with a GP in Plymouth.

This service provides equipment relating to a prescribed, clinical need to support a person in their own home. This includes equipment such as beds, mattresses and mobility aids. Equipment may be provided to support someone with a short term need, while they recover from illness, or longer term or permanent ill health. Referrals to the service are made by prescribing organisations such as Livewell Southwest, University Hospitals Plymouth NHS Trust, St Luke's Hospice and Practice Plus Group Hospitals.

CES includes the provision of a range of Core Stock equipment which is most frequently used, more specialist Non-Stock equipment ordered on an ad-hoc basis and Minor

Adaptations. It is a requirement that the service is supported by a comprehensive web based IT platform for the provider and those referring to the service.

A team of Plymouth City Council and Livewell staff have been working together across children's and adult services to enact a contingency plan for the contract. This has included liaison with key partners who rely on the service, including University Hospitals Plymouth and St Lukes'.

The contract is expected to run from 1 October 2025 to 31 January 2029, 3 years, 4 months with a value of £9,100,000 excluding VAT.

Contract 1. Plymouth Community Equipment Service

Supplier

- MILLBROOK HEALTHCARE LTD

Contract value

- £9,100,000 excluding VAT
- £9,100,000 including VAT

Above the relevant threshold

Date signed

30 September 2025

Contract dates

- 1 October 2025 to 31 January 2029
- 3 years, 4 months

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKK41 - Plymouth

Signed contract documents

[CES Contract - 04022026.pdf](#)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

Due to the unexpected sudden failure of the previous Community Equipment Service provider, there was not adequate time to run a competitive tender process.

The Community Equipment Service provides a vital service to local residents, failure to maintain the service would have a detrimental impact on individuals safety and wellbeing. The service is critically important in ensuring that people are able to leave hospital safely with the equipment they need.

Supplier

MILLBROOK HEALTHCARE LTD

- Companies House: 00833987
- Public Procurement Organisation Number: PXMQ-4279-NRYQ

Nutsey Lane Calmore Ind Estate

Southampton

SO40 3XJ

United Kingdom

Email: contracts@millbrookhealthcare.co.uk

Website: <https://millbrookhealthcare.co.uk/>

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Plymouth Community Equipment Service

Contracting authority

Plymouth City Council

- Public Procurement Organisation Number: PBQP-8499-TLMP

Ballard House, West Hoe Road

Plymouth

PL1 3BJ

United Kingdom

Telephone: 01752 668000

Email: jointcommissioning@plymouth.gov.uk

Website: <http://www.plymouth.gov.uk>

Region: UKK41 - Plymouth

Organisation type: Public authority - sub-central government