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Award

The Provision of Clinical Coders

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010176

Procurement identifier (OCID): ocds-h6vhtk-04ef20

Published 19 March 2025, 2:39pm

Scope

Reference

CAV STA (2024-2025) 126

Description

Clinical Coders within the Clinical Diagnostics & Therapies (CD&T) area of Cardiff and Vale University Health Board undertake a complex role of abstracting and analysing complex clinical information from a patient's health record, including electronic discharge summaries, nursing notes and diagnostic tests including imaging, to assign classification codes. The importance of accurate data is widely recognised across the NHS.

Contract 1. The Provision of Clinical Coders

Supplier

- [QCI \(UK\) LIMITED](#)

Contract value

- £268,761 excluding VAT
- £322,513.90 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 30 September 2025
- Possible extension to 31 March 2026
- 1 year

Description of possible extension:

If the current recruitments challenges persist and the Health Board are unable to appoint permanently, the Health Board will consider the extension option.

Main procurement category

Services

CPV classifications

- 79620000 - Supply services of personnel including temporary staff

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Description of risks to contract performance

Unexpected increase of patient admittances could lead the additional workload and therefore an increase to the current contract value. The contract value is sufficient for 15 hours per week from each clinical coder for 6 month contractual increment and 6 month contract extension.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The Health Board has engaged multiple agencies to deliver this work following unsuccessful recruitment campaigns. The incumbent

agency provides the Health Board with clinical coders who have the required skillset and have proven to provide a consistent work quality

assurance level. The coders have been trained and are able to continue to deliver this work within this financial year. No other agency has

been able to provide the high numbers of clinical coders, experience and consistent delivery in work quality.

Supplier

QCI (UK) LIMITED

- Public Procurement Organisation Number: PDVV-9229-ZLDD

Thread Needle House 27, Copdale Road

Leicester

LE5 4FG

United Kingdom

Email: Jack.lewis@qci-recruit.co.uk

Region: UKF21 - Leicester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. The Provision of Clinical Coders

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- NHS Organisation Data Service: 7A4

Woodland House

Cardiff

CF14 4HH

United Kingdom

Contact name: Charlie Webber

Email: charlie.webber@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: NWSSP provide a procurement service to the Health Boards and Trusts in NHS Wales

- NHS Organisation Data Service: RQF

Woodland House

Cardiff

CF14 4HH

United Kingdom

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Contact organisation

Contact [NHS Wales Shared Services Partnership-Procurement Services \(hosted by Velindre University NHS Trust\)](#) for any enquiries.