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Tender

Provision of Cleaning & Waste Management Services 060-2022

Manchester City Council

F02: Contract notice

Notice identifier: 2022/S 000-010176

Procurement identifier (OCID): ocids-h6vhtk-032e5c

Published 19 April 2022, 11:09am

Section I: Contracting authority

I.1) Name and addresses

Manchester City Council

Windmill Street

Petersfield

M2 3GX

Contact

Mrs Nicola Naylor

Email

procurement@manchestercentral.co.uk

Telephone

+44 1618342700

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Cleaning & Waste Management Services 060-2022

Reference number

DN607165

II.1.2) Main CPV code

- 90911200 - Building-cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

Manchester Central is currently looking for a Service Partner to;

- Provide and manage workers for a range of core and variable event cleaning services
- Provide and manage waste and recycling services
- Conduct all window cleaning across the venue
- Provide, maintain, and manage all washroom services (including fem hygiene vending, air fresheners, sanitary and clinical waste disposal)
- Provide and manage all cleaning materials and consumables (hand towels, toilet roll, hand soap, bin bags, hand sanitiser etc)
- Equipment to be provided and managed by the Service Partner.

The successful Service Partner will be committed to the development of the cleaning function and will provide competent staff members who have received the relevant training applied to such roles. All core employees are expecting to complete a half day incident / evacuation training facilitated by Manchester Central.

The Service Partner will ensure that personnel onsite at Manchester Central are NOT self-employed OR zero-hour employees. Flexible working arrangements via annualised hours or casual contracts for service arrangements are permissible. As an employer Manchester Central is committed to paying staff the Real Living wage.

Members of staff will be providing services to clients and delegates at Manchester Central, and therefore must be fully conversant, fitting in with Manchester Central's

values.

The Contract period will be for three (3) years with a Manchester Central only option to extend for up to an additional two (2) years. It is intended for the contract to commence 1st August 2022 at 7.00am.

There will be an opportunity for a site visit to Manchester Central on a live event on 27th April and 11th May between 10-4pm and again on the breakdown of an event on the 12th of May between 5-8pm. The visit will take the form of a small briefing, followed by a walk-around of the venue in order to observe the live and breakdown of an event and an opportunity for open questions.

Please email procurement@manchestercentral.co.uk with the names of those attendees wishing to join the site visit by 1pm on 22nd April 2022. A maximum of two personnel from each bidding organisation will be permitted to attend and the visit will begin at Manchester Central's concierge.

Manchester Central will invite the top 3 bidders to make a formal presentation in support of their bid on 13th June 2022 – please ensure you are available on this date. Further information will be provided to bidders nearer the time; however, the presentation may include areas such as managing a similar contract, customer service, scheduling, and deployment.

Please express your interest via Procontract.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services
- 90918000 - Bin-cleaning services
- 90919200 - Office cleaning services

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2022

End date

1 August 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 April 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Manchester Central Convention Complex Ltd

Windmill Street , Petersfield

Manchester

M23gx

Email

procurement@manchestercentral.co.uk

Country

United Kingdom