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Contract

WCC - Remote Monitoring and Management (RMM) Solution for Schools ICT

Warwickshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-010168

Procurement identifier (OCID): ocds-h6vhtk-04c980

Published 19 March 2025, 2:17pm

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall

Warwick

CV344SA

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.warwickshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WCC - Remote Monitoring and Management (RMM) Solution for Schools ICT

Reference number

WCC - 21303

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

To provide a comprehensive Remote Monitoring and Management (RMM) solution for IT professionals. This solution aims to remotely secure, monitor, and manage endpoint devices efficiently. The software must comply with industry standards for remote IT management and network management.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

To provide a comprehensive Remote Monitoring and Management (RMM) solution for IT professionals. This solution aims to remotely secure, monitor, and manage endpoint devices efficiently. The software must comply with industry standards for remote IT management and network management.

II.2.5) Award criteria

Quality criterion - Name: Patch Management / Weighting: 5

Quality criterion - Name: Multi tenant management / Weighting: 5

Quality criterion - Name: Reporting / Weighting: 5

Quality criterion - Name: Routine Tasks / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Presentation / Weighting: 20

Cost criterion - Name: Price / Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The contract has an 'initial' term of four years with the option to extend by up to a maximum 48Months additional months (8 years being the maximum term) or up to a maximum spend of £550,000.00 which ever (as described above comes first).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040939](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

The Strand

London

Country

United Kingdom