

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010158-2026>

Contract

Centralised Virtual Triage (CVT) Service

NHS Lancashire and South Cumbria Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-010158

Procurement identifier (OCID): ocds-h6vhtk-06475b

Published 4 February 2026, 4:19pm

Section I: Contracting authority

I.1) Name and addresses

NHS Lancashire and South Cumbria Integrated Care Board

Level 3, Christ Church Precinct, County Hall, Fishergate Hill

Preston

PR18XB

Email

lscicb.procurement@nhs.net

Country

United Kingdom

Region code

UKD4 - Lancashire

NHS Organisation Data Service

QE1

Internet address(es)

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk>

Buyer's address

<https://www.lancashireandsouthcumbria.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Centralised Virtual Triage (CVT) Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of a Centralised Virtual Triage (CVT) Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

The provision of a Centralised Virtual Triage (CVT) Service.

This notice is confirmation of an award having been made due to urgent circumstances.

The lifetime value of the contract is £200,000

Contract Start Date: 17/04/2025

Contract End Date: 31/03/2026

II.2.5) Award criteria

Quality criterion - Name: To address immediate risks to safety and quality of care /
Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 or the Procurement Act 2023 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Centralised Virtual Triage (CVT)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 April 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Buckshaw Village Surgery

Unity Place, Buckshaw Village,

Chorley

PR7 7HZ

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

NHS Organisation Data Service

NVC0E

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £200,000

Section VI. Complementary information

VI.3) Additional information

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 or the Procurement Act 2023 do not apply to this award.

The reason for the urgent award was due to a previous provider ceasing their involvement in the service at short notice and delaying the award of the contract to conduct a full application of the regime would pose a risk to patients. The award was made urgently to avoid a negative impact on treatment/diagnosis of patients with suspected skin cancer.

The ICB's CFO approved this urgent award on the 16/04/25.

No conflicts were declared.

VI.4) Procedures for review

VI.4.1) Review body

NHS Lancashire and South Cumbria Integrated Care Board

Preston

Country

United Kingdom