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Not applicable

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

NHS Business Services Authority

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-010156

Procurement identifier (OCID): ocds-h6vhtk-032866

Published 19 April 2022, 8:21am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Contact

Paul Bath

Email

nhsbsa.esrdiscovery@nhs.net

Country

United Kingdom

Region code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

Reference number

21_06_07

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This Prior Information Notice (PIN) is to inform organisations of a Supplier Market Engagement Event which the NHS Business Services Authority (NHSBSA) is hosting at 09:30 till 12:30 (BST) on Thursday 28 April 2022. (See II.2.14 Additional information below for invite details). The event is related to the procurement and contract for the transformation and provision of the NHS Electronic Staff Record (ESR) Services. This follows from previous events held in 2021 and 10 March 2022. It will focus on commercial considerations that will form the basis of the Invitation to Tender and Negotiate (ITTN) pack. These are expected to include updates on the Alpha / Proof of Concept phase, levelling of the playing field, finance and other commercial matters.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-008651](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.4.1

Place of text to be modified

Short description

Instead of

Text

This Prior Information Notice (PIN) is to inform organisations of a Supplier Market Engagement Event which the NHS Business Services Authority (NHSBSA) is hosting at 09:30 till 12:30 (BST) on Thursday 28 April 2022. (See II.2.14 Additional information below for invite details).

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Section number

II.2.4.1

Place of text to be modified

Description of procurement

Instead of

Text

NHSBSA is considering its next steps in development of its procurement for the future NHS workforce solution.

NHSBSA engaged with the market in 2021 and March 2022, regarding the Discovery exercise, its findings and the Commercial content of the Outline Business Case.

NHSBSA wants to now consult with the market on the commercial considerations that will form the basis of the Invitation to Tender and Negotiate (ITTN) pack. These are expected to include updates on the Alpha / Proof of Concept phase, levelling of the playing field, finance and other commercial matters.

The Supplier Market Engagement Event, which NHSBSA is hosting, is at 09:30 till 12:30 (BST), Thursday 28 April 2022, via webinar only.

NHSBSA will be issuing a set of Request for Information (RFI) questions after the event. Depending on feedback from the RFI responses there may be follow up 1 to 1 discussions later.

ESR includes, but is not limited to, the provision of the following core services:-

- Payroll

- Core HR (e.g. key personnel events; leave and absence; education, training and organisational structures; approvals, revalidations/fitness to practice)

- Recruitment

- Integrated Identity Management

- Occupational Health
- Finance
- Learning Management (including eLearning)
- Manager and Employee Self Service
- Talent Management/Compliance Management
- Data Warehouse
- Management Reporting - Local and National
- Inter Employee Authority Data Transfer Service.
- Associated Framework Services (e.g. expenses solutions)
- Total Reward Statements
- Interoperability with other services and options (including NHS Jobs & NHS Pensions).

The ESR solution and related services are provided by the current provider under a managed service contract

which, will run until August 2025.

The NHS ESR solution is one of the Workforce services provided by the NHSBSA and is an Oracle based

workforce management tool for the integrated HR, payroll, learning management and business intelligence.

The Solution currently services over 1.8m employees in over 440 organisations.

Read

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Section number

II.2.14.1

Place of text to be modified

Additional information

Instead of

Text

All who registered or attended the 10 March 2022 event will receive the meeting link by email w/c 4 April. If not received by close Friday 8 April please contact as below.

In other cases, to be invited please email nhsbsa.esrdiscovery@nhs.net with names, roles and email addresses of attendees.

Read

Text

All who received an invite to the 28 April event will be sent a revision week commencing 18 April 2022. If not received by close Friday 22 April please contact as below.

In other cases, to be invited please email nhsbsa.esrdiscovery@nhs.net with names, roles and email addresses of attendees.