

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010138-2021>

Award

## **HAC5699 CCTV Operators**

Tower Hamlets

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-010138

Procurement identifier (OCID): ocds-h6vhtk-02af0b

Published 10 May 2021, 2:54pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place, 5 Clove Crescent, Town Hall

London

E14 2BG

#### **Contact**

Mr Neil Ward

#### **Email**

[Neil.Ward@towerhamlets.gov.uk](mailto:Neil.Ward@towerhamlets.gov.uk)

#### **Telephone**

+44 2073645000

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

HAC5699 CCTV Operators

Reference number

DN541887

**II.1.2) Main CPV code**

- 79710000 - Security services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Mayor and Burgesses of the London Borough of Tower Hamlets intend to enter into a contract with Charter Security Limited, in respect of the service described below. The contract term will be 2 years. The council works with the Metropolitan Police, Registered Social Landlords (RSLs) and other law enforcement agencies to monitor public space CCTV in the borough and support civil and criminal proceedings. It provides a CCTV service with around 350 cameras operating throughout the borough for a broad range of purposes and across a range of services. These are mainly centred on Community Safety, Public Realm and Licensing and are serviced by a 24hr CCTV control suite located in Mulberry Place with 70 cameras on view at any given time. The service is tasked with visually monitoring the public space and enabling a proportionate response to incidents as they occur. This can relate to street crime, vehicle theft, drug or traffic offences, anti-social behaviour, dangerous conditions and/or a major incident.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £950,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

This service provides CCTV operators and supervisors for 24/7 operation of the CCTV system.

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated without a prior call for competition

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

This award is lawful in accordance with regulation 32(2)(b)(II) because competition is absent for technical reasons. The Council operates an analogue CCTV system which will be replaced when it moves to its new premises. The Economic Operator is the only company that still provides a manning service for the Council analogue system. The contract will be awarded for 2 years (1 + 1 ).

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section V. Award of contract/concession**

### **Contract No**

HAC5699

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

10 May 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Charter Security Limited

Suite 6, Ensign House, Admiral's Way

London

E14 9XQ

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01530957

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £950,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Tower Hamlets

London

Country

United Kingdom