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Planning

## **NHSE440 – Request for Information - Dental Call Handling Service**

NHS England and NHS Improvement North West – Lancashire and South Cumbria

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2021/S 000-010137

Procurement identifier (OCID): ocds-h6vhtk-02af0a

Published 10 May 2021, 2:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England and NHS Improvement North West – Lancashire and South Cumbria

Floor 2, Preston Business Centre, Watling Street Road, Fulwood

Preston

PR2 8DY

#### **Email**

[NECSU.neprocurement@nhs.net](mailto:NECSU.neprocurement@nhs.net)

#### **Telephone**

+44 1642746918

#### **Country**

United Kingdom

**NUTS code**

UKD4 - Lancashire

**Internet address(es)**

Main address

<http://www.necsu.nhs.uk>

Buyer's address

<https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

Additional information can be obtained from another address:

NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT

John Snow House, Durham University Science Park

County Durham

DH1 3YG

**Email**

[NECSU.neprocurement@nhs.net](mailto:NECSU.neprocurement@nhs.net)

**Telephone**

+44 1642746918

**Country**

United Kingdom

**NUTS code**

UKC1 - Tees Valley and Durham

**Internet address(es)**

Main address

<https://www.necsu.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NHSE440 – Request for Information - Dental Call Handling Service

Reference number

NHSE440

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North of England Commissioning Support (NECS) is a commissioning support service hosted by NHS England and is managing this Request for Information (RFI) and a future procurement process for the provision of a Dental Call Handling Service for NHS England and NHS Improvement - North West (Lancashire & South Cumbria) (the Contracting Authority).

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,950,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKD4 - Lancashire

Main site or place of performance

Lancashire & South Cumbria

#### **II.2.4) Description of the procurement**

NHSE England and NHS Improvement North West (Lancashire & South Cumbria) is issuing this Prior Information Notice (PIN) as a Request for Information (RFI) to gather market intelligence, to gain a better understanding of the capacity and appetite of the market in delivering the proposed Dental Call Handling Service for the people in Lancashire & South Cumbria area, and to alert the market to a possible future tender opportunity. It is important to note that this PIN/RFI is not a call for competition and as such potential providers will need to express interest in any future tender opportunity once a contract notice is published in Find a Tender Service (FTS) and on Contracts Finder (CF). It should be noted that this PIN/RFI invites individuals and organisations to express an interest in this RFI exercise only, and it is NOT a pre-qualification questionnaire and is NOT part of any pre-qualification or selection process. An expression of interest is no indication of a commitment to participate in the RFI process nor does it infer any

preferential or special status on those individuals and organisations who express an interest in the RFI exercise.

NECS is utilising an electronic tendering portal (In-Tend) to manage this RFI and as such interested individuals and organisations will need to register on the portal to access the RFI documentation and return completed RFI documentation. Please note that it is free to register on In-Tend, which can be accessed at any time of day if you have a working internet connection. The In-Tend portal can be found at: <https://in-tendhost.co.uk/nhsnecsu> (Please follow the registration instructions if you are not already registered) and look for the project NHSE440 Request for Information Dental Call Handling Service.

Potential providers are to note that the Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) may apply to a future procurement including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.

The RFI documentation will be accessible from 12:00 noon on 11 May 2021 and completed RFI responses must be returned by 12.00 noon on 24 May 2021.

#### **II.2.14) Additional information**

Any future procurement for a Dental Call Handling Service will incorporate the UK Governments new Social Value Model and the RFI specifically requests potential providers views on Social Value in relation to the Dental Call Handling Service.

#### **II.3) Estimated date of publication of contract notice**

11 May 2021

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## **Section VI. Complementary information**

#### **VI.3) Additional information**

The RFI documentation will be accessible from 12:00 noon on 11 May 2021 and completed RFI responses must be returned by 12.00 noon on 24 May 2021.

(MT Ref:222755)