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Award

CS6027 Family Support Service

London Borough of Tower Hamlets

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010127

Procurement identifier (OCID): ocds-h6vhtk-05d49f ([view related notices](#))

Published 4 February 2026, 3:54pm

Scope

Reference

CS6027 Family Support Service

Description

Tower Hamlets has a significant proportion of children with Autism Spectrum Condition (ASC) and learning difficulties; in 2023, the percentage of pupils with an EHCP in Tower Hamlets schools was the fifth highest in England. When a child or young person (CYP) is first diagnosed with ASC, it can be a confusing and overwhelming time for parents/carers. They may not fully understand what the diagnosis means or how best to support their child, or what services are available and how to access them. It is therefore vital that the local authority is able to provide regular and ongoing support to these families, to help meet the needs of their ASC children.

The Family Support Service will deliver advice and guidance to the parents and carers of children and young people (CYP) with ASC living in the borough. The service will seek to work in partnership with the Autism Spectrum Disorder Assessment Service (ASDAS) and the Child and Adolescent Mental Health Service (CAMHs) to ensure that families receive appropriate support at the right time, preferably soon after diagnosis, whilst remaining

flexible to meet family's needs at different stages in their journey.

Contract 1

Supplier

- NATIONAL AUTISTIC SOCIETY(THE)

Contract value

- £257,249.17 excluding VAT
- £308,699 including VAT

Above the relevant threshold

Award decision date

4 February 2026

Date assessment summaries were sent to tenderers

4 February 2026

Standstill period

- End: 13 February 2026

- 8 working days

Earliest date the contract will be signed

20 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

The Contract Period is initially for a period of 24 months, although the Authority reserves the right to extend the Contract for a further period of 24 months, making a total possible

Contract Period of 48 months

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Information about tenders

- 8 tenders received
- 5 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

NATIONAL AUTISTIC SOCIETY(THE)

- Companies House: 01205298

2nd Floor, Weston House

42 Curtain Road London

EC2A 3NH

United Kingdom

Email: tendering@nas.org.uk

Website: <http://www.autism.org.uk>

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Email: karen.ramphal@towerhamlets.gov.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government