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Planning

Workforce Deployment Systems for North West London NHS Trusts

Imperial College Healthcare NHS Trust

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-010124

Procurement identifier (OCID): ocids-h6vhtk-04ef00

Published 19 March 2025, 12:43pm

Section I: Contracting authority

I.1) Name and addresses

Imperial College Healthcare NHS Trust

St Mary's Hospital, Praed Street

London

W2 1NY

Contact

NWLPS IT Sourcing Team

Email

clcht.nwlicsps-sourcing-it@nhs.net

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://www.imperial.nhs.uk>

Buyer's address

<https://www.imperial.nhs.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Workforce Deployment Systems for North West London NHS Trusts

II.1.2) Main CPV code

- 79414000 - Human resources management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The North West London NHS Trusts, consisting of Imperial College Healthcare NHS Trust, Chelsea and Westminster NHS Foundation Trust, London North West University Hospitals NHS Trust, The Hillingdon Hospitals NHS Foundation Trust and Central London Community Healthcare NHS Trust is seeking market insights from potential providers regarding the procurement of a suite of workforce management solutions. This Request for Information (RFI) aims to gather industry feedback to inform the development of service specifications and commissioning strategies.

This RFI is an informal market engagement exercise and does not signify the commencement of a formal procurement process. It is intended to support the Trust's in assessing market solutions and shaping the most effective approach to commissioning these services. Should a formal tender process be initiated, a separate advertisement and procurement notice will be issued at the appropriate time.

Please note that participation in this RFI is entirely voluntary and will not impact your eligibility to participate in any future tendering process. Likewise, choosing not to respond will not disadvantage potential suppliers in any way. However, supplier feedback at this stage will be instrumental in shaping the requirements and ensuring that the final procurement approach aligns with industry capabilities and best practices.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48450000 - Time accounting or human resources software package

II.2.3) Place of performance

NUTS codes

- UKI7 - Outer London – West and North West

Main site or place of performance

West London

II.2.4) Description of the procurement

The Trusts are seeking to procure a suite of digital workforce management solutions to enhance operational efficiency and optimise staffing resources across multiple NHS Trust sites within the region. This initiative aims to improve workforce planning, deployment, and compliance while ensuring high-quality patient care through the effective management of workforce.

As part of this procurement exercise, The Trusts are exploring market capabilities for the following integrated workforce management solutions:

- E-rostering – A comprehensive system to facilitate staff scheduling, ensuring the right personnel are deployed efficiently and effectively.
- Bank and agency booking platform – A solution to manage temporary staffing, enabling flexible workforce deployment while maintaining cost control and compliance.
- Job planning – A digital platform to support workforce planning and resource allocation, ensuring alignment with service demand and contractual obligations.
- Rota design and compliance (resident doctors) – A system to ensure the creation and management of compliant rotas in accordance with national and local guidelines.

The Trusts are committed to ensuring that these solutions support seamless workforce coordination, enhance efficiency, and drive improvements in service delivery. To ensure the procurement process is aligned with market capabilities and best practices, the Trusts are conducting this Request for Information (RFI) exercise. As part of this process, suppliers are invited to respond to a structured set of 15 key questions, which will help the Trusts assess market offerings, capabilities, and potential innovations.

By participating in this RFI, suppliers will have an opportunity to influence the scope and structure of the upcoming procurement process, ensuring that proposed solutions meet the operational needs of the Trusts.

II.2.14) Additional information

Please complete your response and return via our tendering portal, Atamis by Wednesday, 9th April 2025 at 5:00pm.

To access the documents and participate, please register and apply via Atamis e-sourcing portal:

<https://health-family.force.com/s/Welcome>

We appreciate your time and contribution to this engagement and look forward to your responses.

II.3) Estimated date of publication of contract notice

19 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes