This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/010120-2021">https://www.find-tender.service.gov.uk/Notice/010120-2021</a>

Tender

# Provision of Facilities Management Soft FM Services - Transitioning + Integration Project - Consulting Support

Mid Yorkshire Hospitals Nhs Trust

F02: Contract notice

Notice identifier: 2021/S 000-010120

Procurement identifier (OCID): ocds-h6vhtk-02aef9

Published 10 May 2021, 2:04pm

# **Section I: Contracting authority**

#### I.1) Name and addresses

Mid Yorkshire Hospitals Nhs Trust

Pinderfields Hospital, Aberford Road

Wakefield

WF1 4DG

#### Contact

Philip Adamson

#### **Email**

philip.adamson2@nhs.net

#### **Telephone**

+44 1924542195

#### Country

**United Kingdom** 

#### **NUTS** code

UKE4 - West Yorkshire

## Internet address(es)

Main address

https://intranet.midyorks.nhs.uk

## I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://in-tendhost.co.uk/midyorks

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://in-tendhost.co.uk/midyorks

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

General public services

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of Facilities Management Soft FM Services - Transitioning + Integration Project - Consulting Support

#### II.1.2) Main CPV code

• 71311300 - Infrastructure works consultancy services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

#### Introduction

Following the restructuring of Trust and PFI Soft Facilities Management Services in July 2020 the Trust is undertaking a review of FM service provision and delivery models.

The purpose of the review is to establish 'best practice' and general service efficiency based on 'value for money' service delivery on a range of front line FM Service Areas.

#### Background

In July 2020, the PFI Service Providers services (Engie) were 'brought back' in-house, this service transition & integration covered the following service areas:-

- a) Portering (logistics including receipt & distribution).
- b) Catering (staff & visitor plus patient services).
- c) Domestic (non-ward) Services.
- d) Laundry & Linen (including staff uniform)
- e) Security & Car Parking Services.

#### Scope of Work

Recognising the above background, the scope of work will be based a phased project approach to service review, the majority of which will be focussed on the recently transferred Pinderfields & Pontefract (P & P) Soft FM Services and as such the consultancy support will mainly be P & P centric with minor phased elements of review Trust wide at Dewsbury Hospital.

The paper will describe the general project framework for each phase and the appendix to this document will detail the quantative elements of the service to aid pricing and form the basis for a consultancy outcome with recommended options. In addition to aid pricing the Trust will reference where necessary both National & Local Trust guidance or other relevant material.

#### Projects - Outline Brief

The consultancy support is based on five project descriptions, each project will be commissioned separately and whilst there may be some overlap between project briefs there will however be a requirement to maintain the integrity of each project and record and report separately.

Project outlines for review are as follows:-

- 1) Project One: Review the efficiency and effectiveness of the current ward housekeeping service model at Pinderfields & Pontefract Hospitals.
- 2) Project Two: Review the efficiency and effectiveness of the current ward housekeeping service model at Dewsbury. This area of service delivery was not part of the PFI service transfer in 2020 but is included as a matter of synergy with Project One.
- 3) Project Three: Undertake a study of the current separate portering service model that operate at Pinderfields and Pontefract to establish their efficiency and effectiveness when compared with other service models including a fully integrated and combined model of service.
- 4) Project Four: Support an increase cost review of cleaning service delivery against the planned introduction of the new standards of cleanliness. Increased cost profile to be based on current cleaning service delivery models.
- 5) Project Five: Facilities 'Night Service' review the current service model which has a number of discrete service areas and establish the efficiency and effectiveness of the current model.

#### II.1.5) Estimated total value

Value excluding VAT: £400,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

• 71311300 - Infrastructure works consultancy services

#### II.2.3) Place of performance

**NUTS** codes

• UKE - Yorkshire and the Humber

Main site or place of performance

Pinderfields Hospital

**Dewsbury District Hospital** 

Pontefract General Hospital

#### II.2.4) Description of the procurement

#### Introduction

Following the restructuring of Trust and PFI Soft Facilities Management Services in July 2020 the Trust is undertaking a review of FM service provision and delivery models.

The purpose of the review is to establish 'best practice' and general service efficiency based on 'value for money' service delivery on a range of front line FM Service Areas.

#### Background

In July 2020, the PFI Service Providers services (Engie) were 'brought back' in-house, this service transition & integration covered the following service areas:-

- a) Portering (logistics including receipt & distribution).
- b) Catering (staff & visitor plus patient services).
- c) Domestic (non-ward) Services.
- d) Laundry & Linen (including staff uniform)

e) Security & Car Parking Services.

#### Scope of Work

Recognising the above background, the scope of work will be based a phased project approach to service review, the majority of which will be focussed on the recently transferred Pinderfields & Pontefract (P & P) Soft FM Services and as such the consultancy support will mainly be P & P centric with minor phased elements of review Trust wide at Dewsbury Hospital.

The paper will describe the general project framework for each phase and the appendix to this document will detail the quantative elements of the service to aid pricing and form the basis for a consultancy outcome with recommended options. In addition to aid pricing the Trust will reference where necessary both National & Local Trust guidance or other relevant material.

#### Projects - Outline Brief

The consultancy support is based on five project descriptions, each project will be commissioned separately and whilst there may be some overlap between project briefs there will however be a requirement to maintain the integrity of each project and record and report separately.

Project outlines for review are as follows:-

- 1) Project One: Review the efficiency and effectiveness of the current ward housekeeping service model at Pinderfields & Pontefract Hospitals.
- 2) Project Two: Review the efficiency and effectiveness of the current ward housekeeping service model at Dewsbury. This area of service delivery was not part of the PFI service transfer in 2020 but is included as a matter of synergy with Project One.
- 3) Project Three: Undertake a study of the current separate portering service model that operate at Pinderfields and Pontefract to establish their efficiency and effectiveness when compared with other service models including a fully integrated and combined model of service.
- 4) Project Four: Support an increase cost review of cleaning service delivery against the planned introduction of the new standards of cleanliness. Increased cost profile to be based on current cleaning service delivery models.
- 5) Project Five: Facilities 'Night Service' review the current service model which has a number of discrete service areas and establish the efficiency and effectiveness of the current model.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £400,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

12

This contract is subject to renewal

No

#### II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 6

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

## III.2) Conditions related to the contract

#### III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 May 2021

Local time

12:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

20 May 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.2) Information about electronic workflows

Electronic invoicing will be accepted

## VI.4) Procedures for review

VI.4.1) Review body

The Mid Yorkshire Hospital NHS Trust

Pinderfields Hospital, Aberford Road

Wakefield

WF1 4DG

Email

philip.adamson2@nhs.net

Telephone

+44 1924542195

Country

**United Kingdom**