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Contract

Design, Implementation and Support Services: Microsoft Azure, Data, Power Platform and Office 365

Office for Students

F03: Contract award notice

Notice identifier: 2024/S 000-010107

Procurement identifier (OCID): ocids-h6vhtk-0415ae

Published 27 March 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Office for Students

Westward House, Lime Kiln Close, Stoke Gifford

Bristol

BS34 8SR

Email

procurement@officeforstudents.org.uk

Telephone

+44 1179317149

Country

United Kingdom

Region code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

<https://www.officeforstudents.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Design, Implementation and Support Services: Microsoft Azure, Data, Power Platform and Office 365

Reference number

PRN1990

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Office for Students have been transitioning legacy technology to our Microsoft Power Platform Technology, Dynamics 365 CRM, Azure and cloud technologies and associated 3rd party software running in this cloud environment since 2020 and continue to have a wide array of programmes and projects in our IT programme portfolio. We seek a Microsoft Gold partner compliant with ISO27001 and ISO 9001 standards, that will be able to provide resources and expertise for the timely delivery of our ongoing and future projects, and enhance our in-house capability in the following areas: •project management •business analysis •data analysis •data and solution architecture •business application development •quality assurance and testing •network/infrastructure management •routine and ad-hoc maintenance services for smooth transition of projects from delivery into operations and beyond •ITIL4 driven process development

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

The Office for Students have been transitioning legacy technology to our Microsoft Power Platform Technology, Dynamics 365 CRM, Azure and cloud technologies and associated 3rd party software running in this cloud environment since 2020 and continue to have a wide array of programmes and projects in our IT programme portfolio. We seek a Microsoft Gold partner compliant with ISO27001 and ISO 9001 standards, that will be able to provide resources and expertise for the timely delivery of our ongoing and future projects, and enhance our in-house capability in the following areas: •project management •business analysis •data analysis •data and solution architecture •business application development •quality assurance and testing •network/infrastructure management •routine and ad-hoc maintenance services for smooth transition of projects from delivery into operations and beyond •ITIL4 driven process development

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032614](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 March 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hitachi Solutions Europe Ltd

23rd Floor 110 Bishopsgate

London

EC2N 4AY

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

National registration number

04924233

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=852151833>

GO Reference: GO-2024327-PRO-25603887

VI.4) Procedures for review

VI.4.1) Review body

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Office for Students

Westward House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom