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Tender

WAS-FTS-58858 - Clinical Model Transformation Evaluation

Welsh Ambulance Services University NHS Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010090

Procurement identifier (OCID): ocds-h6vhtk-04eeee ([view related notices](#))

Published 19 March 2025, 11:05am

Scope

Reference

WAS-FTS-58858

Description

Welsh Ambulance Services University NHS Trust are looking a suitably qualified and experienced organisation to partner with the Joint Commissioning Committee (JCC) and WAST and provide a comprehensive, collaborative and independent evaluation of the Clinical Model Transformation programme.

The successful bidder will have substantial experience of developing and deploying evaluation methodologies in a clinical setting, with a proven track record of evaluations, both within the UK and potentially internationally. They will also have a proven capability and track record of working collaboratively with providers in the unscheduled care sector and senior stakeholders in the health sector to produce robust evaluations that stand up to external scrutiny

The WAST Executive Director of Quality & Nursing and the JCC Director of 111Wales &

Ambulance Commissioning have agreed six main components for the evaluation:-

Review Components

- i. A Literature search of innovative and transformational change associated with urgent and emergency care remote assessment and ambulance sector;*
- ii. Development and agreement of a robust evaluation methodology consistent with WAST's balanced scorecard and compliant with the Welsh Duty of Quality;
- iii. Baselining current levels of patient safety, quality and performance intelligence;
- iv. Application of the agreed methodology onto the different phases of the transformation, in particular, deployment of remote clinical screening, potential changes to call categorisation, deployment of a remote integrated care service (RICS), further development of these phases, in particular, a deepening of the transformation, after the initial step change;
- v. Interim evaluation reporting at each phase; and
- vi. A final comprehensive evaluation at the end of the programme

Further detail of the requirement is included within the specification which is available via eTenderwales.

Total value (estimated)

- £350,000 excluding VAT
- £420,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 June 2025 to 1 June 2028
- Possible extension to 1 June 2029

- 4 years

Description of possible extension:

option to extend for one (1) twelve (12) month periods, with the extension period being subject to supplier performance in line with Key Performance indicators (KPI's) and contract reviews.

Main procurement category

Services

CPV classifications

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

Contract locations

- UKL - Wales

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

15 April 2025, 12:00pm

Tender submission deadline

22 April 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

29 May 2025

Recurring procurement

Publication date of next tender notice (estimated): 2 June 2028

Award criteria

Name	Type	Weighting
Technical	Quality	70.00%
Commercial	Cost	30.00%

Other information

Payment terms

Payment terms are 30 days, all invoices must be submitted electronically and in line with NHS Wales' e-Trading Specification.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

No preliminary market engagement had been undertaken by the authority, and due to the introduction of new procurement legislation the preliminary market engagement notice only became available on the same week this notice is being published.

Contracting authority

Welsh Ambulance Services University NHS Trust

- NHS Organisation Data Service: RT4

William Brown Close

Cwmbran

NP44 3AB

United Kingdom

Contact name: Gregg Roberts

Email: gregg.roberts@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL16 - Gwent Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Procurement

- NHS Organisation Data Service: RQF

4-5 Charnwood Court

Cardiff

CF15 7QZ

United Kingdom

Contact name: Gregg Roberts

Email: gregg.roberts@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL15 - Central Valleys

Contact organisation

Contact [Welsh Ambulance Services University NHS Trust](#) for any enquiries.