

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010084-2022>

Contract

## **Framework Agreement for Telephony Services for Schools**

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-010084

Procurement identifier (OCID): ocds-h6vhtk-02e7f2

Published 14 April 2022, 3:30pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau lane

Norwich

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

---

### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Framework Agreement for Telephony Services for Schools

Reference number

NCCT42265

##### **II.1.2) Main CPV code**

- 64210000 - Telephone and data transmission services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

ICT Solutions have been supporting ICT in Norfolk schools since 1990, currently providing varying levels of support to more than 400 schools, academies and other learning services. ICT Solutions requires partners to supply and install telephone systems and telephone line services suitable for educational environments. The Council was seeking to enter into a framework agreement for the supply, installation, management, maintenance, technical architecture, system design and project management associated with the provision of these services.

##### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £250,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 64210000 - Telephone and data transmission services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

### **II.2.4) Description of the procurement**

ICT Solutions have been supporting ICT in Norfolk schools since 1990, currently providing varying levels of support to more than 400 schools, academies and other learning services. ICT Solutions requires partners to supply and install telephone systems and telephone line services suitable for educational environments. The Council was seeking to enter into a framework agreement for the supply, installation, management, maintenance, technical architecture, system design and project management associated with the provision of these services.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-029027](#)

---

## **Section V. Award of contract**

### **Contract No**

NCCT42265

### **Title**

Framework Agreement for Telephony Services for Schools

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Comm-Tech Voice and Data Ltd

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastern Voice and Data

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Midland Telecom & IT

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tel Group Ltd

Solihull

Country

United Kingdom

NUTS code

- UKG32 - Solihull

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Norfolk County Council

Norwich

Country

United Kingdom