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Tender

## **Tees Valley Combined Authority Transport Website and Digital Services**

Tees Valley Combined Authority

F02: Contract notice

Notice identifier: 2022/S 000-010081

Procurement identifier (OCID): ocds-h6vhtk-032dfd

Published 14 April 2022, 3:19pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tees Valley Combined Authority

Teesside Airport Business Suite

Darlington

DL2 1NJ

#### **Contact**

Vicki Gibbon

#### **Email**

[vicki.gibbon@teesworks.co.uk](mailto:vicki.gibbon@teesworks.co.uk)

#### **Telephone**

+44 1642524400

#### **Country**

United Kingdom

**Region code**

UKC12 - South Teesside

**Internet address(es)**

Main address

<https://teesvalley-ca.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=17c97e04-fbbb-ec11-8113-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=17c97e04-fbbb-ec11-8113-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Tees Valley Combined Authority Transport Website and Digital Services

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Tees Valley Combined Authority (TVCA) is making significant investment to improve transport in Tees Valley, including public transport and active travel (walking and cycling) infrastructure. Now is the time to begin developing solutions to ensure that residents and visitors using transport in Tees Valley can access simple, up to date information through digital services. Our ambitions are to improve the planning, ticketing, and onboard journey of Tees Valley Transport users.

Phase 1 will require the building of a new website that improves the customer experience, simplifies fare offerings, and delivers on quality. This website should be guided by research and improvements to the users' experience. The website will also have a section that will inspire behaviour change to net zero transport options such as walking, cycling and will promote using public transport.

Phase 2 will include adding value to the user by developing improvements and additional digital services for Transport in Tees Valley.

Phase 3 will be informed by on-going and future work including mobility hubs, investment in cycling and walking routes, railway stations and bus improvements

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKC1 - Tees Valley and Durham

**II.2.4) Description of the procurement**

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visitors using transport in Tees Valley can access simple, up to date information through digital services. Our ambitions are to improve the planning, ticketing, and onboard journey of Tees Valley Transport users.

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

The contract is initially for one year, with the option to extend on a year to year basis which will be determined on an annual bases, limited to a maximum of 5 years (60 months)

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 May 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 May 2022

Local time

12:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom