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Tender

Tees Valley Combined Authority Transport Website and Digital Services

Tees Valley Combined Authority

F02: Contract notice

Notice identifier: 2022/S 000-010081

Procurement identifier (OCID): ocids-h6vhtk-032dfd

Published 14 April 2022, 3:19pm

Section I: Contracting authority

I.1) Name and addresses

Tees Valley Combined Authority

Teesside Airport Business Suite

Darlington

DL2 1NJ

Contact

Vicki Gibbon

Email

vicki.gibbon@teesworks.co.uk

Telephone

+44 1642524400

Country

United Kingdom

Region code

UKC12 - South Teesside

Internet address(es)

Main address

<https://teesvalley-ca.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=17c97e04-fbbb-ec11-8113-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=17c97e04-fbbb-ec11-8113-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tees Valley Combined Authority Transport Website and Digital Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Tees Valley Combined Authority (TVCA) is making significant investment to improve transport in Tees Valley, including public transport and active travel (walking and cycling) infrastructure. Now is the time to begin developing solutions to ensure that residents and visitors using transport in Tees Valley can access simple, up to date information through digital services. Our ambitions are to improve the planning, ticketing, and onboard journey of Tees Valley Transport users.

Phase 1 will require the building of a new website that improves the customer experience, simplifies fare offerings, and delivers on quality. This website should be guided by research and improvements to the users' experience. The website will also have a section that will inspire behaviour change to net zero transport options such as walking, cycling and will promote using public transport.

Phase 2 will include adding value to the user by developing improvements and additional digital services for Transport in Tees Valley.

Phase 3 will be informed by on-going and future work including mobility hubs, investment in cycling and walking routes, railway stations and bus improvements

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.3) Place of performance**

NUTS codes

- UKC1 - Tees Valley and Durham

II.2.4) Description of the procurement

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visitors using transport in Tees Valley can access simple, up to date information through digital services. Our ambitions are to improve the planning, ticketing, and onboard journey of Tees Valley Transport users.

Phase 1 will require the building of a new website that improves the customer experience, simplifies fare offerings, and delivers on quality. This website should be guided by research and improvements to the users' experience. The website will also have a section that will inspire behaviour change to net zero transport options such as walking, cycling and will promote using public transport.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

The contract is initially for one year, with the option to extend on a year to year basis which will be determined on an annual bases, limited to a maximum of 5 years (60 months)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 May 2022

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom