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Tender

## **Technology Enabled Care Services 2**

NHS Shared Business Services

F02: Contract notice

Notice identifier: 2022/S 000-010080

Procurement identifier (OCID): ocds-h6vhtk-032dfc

Published 14 April 2022, 3:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Shared Business Services

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

#### **Email**

[nsbs.digital@nhs.net](mailto:nsbs.digital@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://secure.sourcedogg.com/profile/1410ba09-ae18-49c1-b969-a8d28650cf8c/requests/45891>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://secure.sourcedogg.com/requests#45535/summary>

## **I.4) Type of the contracting authority**

Other type

NHS Shared Business Services Limited (NHS SBS) is a joint venture between the Department of Health and Social Care (DHSC) and Sopra Steria Limited

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Enabled Care Services 2

Reference number

10144

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services act in an Agency capacity for and on behalf of our customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services intends to put in place a Framework Agreement for the provision of Technology Enabled Care Services for Healthcare to be used by NHS SBS Approved Organisations.

The framework will be structured using the following Lots:

Lot 1 - Remote Clinical Monitoring

Lot 2 - Alarm Receiving Centre Platforms

Lot 3 - Digital Alarm Solutions and Peripherals

Lot 4 - Intelligent Activity Monitoring

Lot 5 - Patient Controlled Personalised Healthcare Records

Lot 6 - One Stop Shop / Combined Solution

### **II.1.5) Estimated total value**

Value excluding VAT: £150,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Remote Clinical Monitoring

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 33100000 - Medical equipments
- 51300000 - Installation services of communications equipment
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Suppliers will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are also additional Selection Questionnaire (SQ) and Award Questionnaire (AQ) requirements applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 15 Bidders for Lot 1.

For all lots, the maximum number of Bidders may increase where 2 or more bidders have tied scores in last position for the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 15

### **II.2.6) Estimated value**

Value excluding VAT: £36,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be extended up to a maximum total duration of 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

## **II.2) Description**

### **II.2.1) Title**

Alarm Receiving Centre Software Platforms

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48610000 - Database systems
- 48620000 - Operating systems
- 48800000 - Information systems and servers

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Suppliers will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are also additional Selection Questionnaire (SQ) and Award Questionnaire (AQ) requirements applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 6 Bidders for Lot 2.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in the last awardable position for the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 15

### **II.2.6) Estimated value**

Value excluding VAT: £14,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be extended up to a maximum total duration of 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

## **II.2) Description**

### **II.2.1) Title**

Digital Alarm Solutions and Peripherals

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 35121700 - Alarm systems
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Suppliers will deliver all the mandatory requirements as detailed in the Specification section of the Framework Contract.

There are also additional Selection Questionnaire (SQ) and Award Questionnaire (AQ) requirements applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 15 Bidders for Lot 3.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in the last awardable position for the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 15

### **II.2.6) Estimated value**

Value excluding VAT: £36,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be extended up to a maximum total duration of 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2.14) Additional information**

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

## **II.2) Description**

### **II.2.1) Title**

Intelligent Activity Monitoring

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 48510000 - Communication software package
- 48810000 - Information systems
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Suppliers will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are also additional Selection Questionnaire (SQ) and Award Questionnaire (AQ) requirements applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 10 Bidders for Lot 4.

For all Lots, the maximum number of Bidders may increase where 2 or more bidders have tied scores in the last awardable position for the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 15

### **II.2.6) Estimated value**

Value excluding VAT: £24,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be extended up to a maximum total duration of 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

## **II.2) Description**

### **II.2.1) Title**

Patient Controlled Personalised Healthcare Records

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Suppliers will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are also additional Selection Questionnaire (SQ) and Award Questionnaire (AQ) requirements applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 6 Bidders for Lot 5.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in the last awardable position for the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 15

### **II.2.6) Estimated value**

Value excluding VAT: £14,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This contract may be extended up to a total maximum duration of 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

Successful suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

### **II.2) Description**

#### **II.2.1) Title**

Combined Solutions/One-Stop-Shop

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Suppliers will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

There are also additional Selection Questionnaire (SQ) and Award Questionnaire (AQ) requirements applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 10 Bidders for Lot 6.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in the last awardable position for the Lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 15

### **II.2.6) Estimated value**

Value excluding VAT: £26,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

This contract may be extended up to a total maximum duration of 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to procurement documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 219-539034](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 May 2022

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

16 May 2022

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The value provided in 2.6 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement.

Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Shared Business Services

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

Country

United Kingdom