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Tender

## **2122-0220 out-of-hours drainage works, in-hours backup support for repairs team and all drainage excavation repairs (including collapsed pipes)**

Islington Council

F02: Contract notice

Notice identifier: 2022/S 000-010079

Procurement identifier (OCID): ocids-h6vhtk-032dfb

Published 14 April 2022, 3:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Islington Council

7 Newington Barrow Way

London

N7 7EP

#### **Contact**

Strategic Procurement

#### **Email**

[procurement@islington.gov.uk](mailto:procurement@islington.gov.uk)

#### **Telephone**

+44 2075278118

**Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=c7858b4b-d7bb-ec11-8113-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=c7858b4b-d7bb-ec11-8113-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2122-0220 out-of-hours drainage works, in-hours backup support for repairs team and all drainage excavation repairs (including collapsed pipes)

Reference number

DN607815

#### **II.1.2) Main CPV code**

- 45111240 - Ground-drainage work

#### **II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

This contract is to deliver all out-of-hours drainage repairs and in-hours backup support for the repairs team. The contract will also include all drainage excavations and the repair of collapsed pipes.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 45232452 - Drainage works

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

In addition to the backup support for the in-house drainage team during the working

hours, the contractor will provide all drainage excavation repairs, including collapsed pipework and all out-of-hours repairs. The scope will include domestic and communal repairs and renewals where required.

Examples of work that may be carried out under the contract include, but are not limited to:

- Drainage pipework repairs running through properties
- Drainage pipework repairs within communal areas and estate boundaries
- Drainage pipework re-runs
- Excavation and trenching to access collapsed drainage pipework and leaks through soft and hard ground
- Blockages internal (and all associated works, e.g. rodding and sanisnakes)
- Blockages external (and all associated works, e.g. rodding and sanisnakes)
- Jetting
- Gully Suckers
- Removal of blockage waste (irrespective of waste type) and wash down of contaminated area external
- Drain lining
- Descales
- Collapsed drains (including all associated works, e.g. excavation, drilling etc.)
- Drainage related plumbing external (e.g. replacing a stack)
- Drainage related plumbing internal (e.g. removing and refixing a toilet pan to access a blockage)
- Dig ups (drainage)
- Environmental cleans (following back surge)
- Aquavac (wet-vac)

The appointed contractor is expected to provide a high-quality service at the client's properties and for residents in those properties. This includes satisfactorily completing orders within the specified time periods, good customer liaison, efficient and accurate paperwork, prompt submission of accounts, and immediately responding to any complaints received.

The contractor will be the sole provider for the out-of-hours drainage works. Therefore, the contractor must provide a reliable out-of-hours service and can promptly attend, clear drain blockages, and deal with urgent drainage-related matters during these times. The work will include jetting that might need to be completed out-of-hours (e.g. 3 am) to prevent a blockage backsurging and causing property damage.

This contract includes responsive repairs, i.e. day-to-day minor repairs that need to be dealt with quickly to keep properties in reasonable order and to a tenable standard.

#### **II.2.5) Award criteria**

Quality criterion - Name: Proposed approach to social value / Weighting: 20

Quality criterion - Name: Proposed approach to managing the delivery of service / Weighting: 20

Quality criterion - Name: Proposed approach to communication and customer service / Weighting: 10

Quality criterion - Name: Proposed approach to quality assurance and health and safety / Weighting: 10

Cost criterion - Name: Cost / Weighting: 40

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract period will be for thirty-six (36) months from an estimated start date August 2022 with option to extend up to a further three (3) periods of up to twenty-four (24) months each.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Social Value

Islington Council is committed to a performance and evidence-based approach to Social Value. Based on the National TOMs (Themes, Outcomes and Measures) developed by the Social Value Portal, bidders are required to propose credible targets against which performance (for the successful bidder) will be monitored.

The TOMs within this tender process have been developed to reflect the specific needs of Islington Council and bidders will be given access to them after registering on the Social Value Portal. Details and a link to the Social Value portal (unique for this procedure), will be provided in the invitation to tender.

The Social Value offer is to be submitted directly on the Social Value Portal.

Bidders must complete the Social Value offer in order for the bid to be compliant. Bidders who do not complete the Social Value offer will be disqualified.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 May 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

23 May 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Islington Council

London

Country

United Kingdom