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Not applicable

## **Managed Service Provider**

Caledonian Sleeper Limited

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-010070

Procurement identifier (OCID): ocds-h6vhtk-04eb93

Published 19 March 2025, 10:04am

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

Caledonian Sleeper Limited

Basement and Ground Floor Premises, 1-5 Union Street

Inverness

IV1 1PP

#### **Contact**

Karen Rogers

#### **Email**

[procurement@caledoniansleeper.scot](mailto:procurement@caledoniansleeper.scot)

#### **Telephone**

+44 3300600500

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.sleeper.scot](http://www.sleeper.scot)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA30648](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30648)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed Service Provider

Reference number

CPT-040

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Managed service provider (MSP) will provide support and management for various IT functions, including helpdesk, hardware support, security monitoring, cloud services, and user management.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2025/S 000-008747](#)

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## Section VII. Changes

### VII.1) Information to be changed or added

#### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

11 April 2025

Local time

2:00pm

Read

Date

15 April 2025

Local time

2:00pm

Section number

IV.2.3

Place of text to be modified

Estimated date of dispatch of invitations

Instead of

Date

17 April 2025

Read

Date

21 April 2025

## **VII.2) Other additional information**

Updated Scope added