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Contract

Care at Home Block Contract

West Lothian Council

F03: Contract award notice

Notice identifier: 2023/S 000-010061

Procurement identifier (OCID): ocds-h6vhtk-037ef1

Published 6 April 2023, 8:51am

Section I: Contracting authority

I.1) Name and addresses

West Lothian Council

West Lothian Civic Centre, Howden South Road

Livingston

EH54 6FF

Email

hayleigh.valentine@westlothian.gov.uk

Telephone

+44 1506281814

Fax

+44 1506281325

Country

United Kingdom

NUTS code

UKM78 - West Lothian

Internet address(es)

Main address

<http://www.westlothian.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00140

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care at Home Block Contract

Reference number

CC12421

II.1.2) Main CPV code

- 85311000 - Social work services with accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

Care at Home services provide personalised care, including social and emotional support to enable people to continue or resume residing in their own home. The purpose of the service is to ensure quality of life for the individual, while enabling them to retain their independence. Successful delivery of the service involves putting the person at the centre of the decisions about the way they live and the support that they want to receive.

The Council's intention is to tender a pilot for a small block contract for 300 hours per week to operate alongside the Care at Home Framework. The block contract will operate for 1 year plus an option to extend for a further 1 year period.

This 'Test of Change' block contract will differ from the framework and explore new approaches to service delivery across all areas of West Lothian, which will include responding to priority emergency need, geographical constraints, and addressing those packages of care that have been problematic to fulfil under the existing care at home arrangements. The project will also aim to ensure the availability of high quality, cost effective, reliable services that can adapt to meet surges in demand from critical areas such as hospital discharge and crisis care and help to alleviate winter pressures on the system. The block contract will attract a guaranteed contracted value each week which also differs from the framework. The success of the block contract will be evaluated on an ongoing basis and will inform future Care at Home contracts.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £695,144

II.2) Description**II.2.2) Additional CPV code(s)**

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

II.2.4) Description of the procurement

Care at Home services provide personalised care, including social and emotional support to enable people to continue or resume residing in their own home. The purpose of the service is to ensure quality of life for the individual, while enabling them to retain their independence. Successful delivery of the service involves putting the person at the centre of the decisions about the way they live and the support that they want to receive.

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The project will also aim to ensure the availability of high quality, cost effective, reliable services that can adapt to meet surges in demand from critical areas such as hospital discharge and crisis care and help to alleviate winter pressures on the system. The block contract will attract a guaranteed contracted value each week which also differs from the framework. The success of the block contract will be evaluated on an ongoing basis and will inform future Care at Home contracts. The block contract will operate for 1 year plus an option to extend for a further 1 year period.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-002113](#)

Section V. Award of contract

Contract No

CC12421

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ION Care and Support Services Ltd

Axwell House, 2 Westerton Road, East Mains Industrial Estate

Broxburn, West Lothian

EH52 5AU

Telephone

+44 7872377674

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £695,144

Section VI. Complementary information

VI.3) Additional information

CONFIDENTIALITY - All information supplied by the Authority must be treated in confidence and not disclosed to third parties except insofar as this is necessary to obtain sureties or quotations for the purpose of submitting the tender. All information supplied by you to the

Authority will similarly be treated in confidence except:

- (i) for any information required to be disclosed or otherwise provided by the Authority to

any person in order to comply with the Freedom of Information (Scotland) Act 2002 and any codes of practice applicable from time to time relating to access to public authorities' information.

The Tenderer shall co-operate, facilitate, support and assist the Authority in the provision of this information. In the event the Authority is required to provide information to any person as a result of a request made to it under such Act and/or codes, the Authority shall adhere to the requirements of such Act and/or codes in disclosing information relating to this Agreement, the Project documents and the Contractor.

(ii) that references may be sought from banks, existing or past clients, or other referees submitted by the tenderers;

(iii) for the disclosure of such information with regard to the outcome of the procurement process as may be required to be published in the Supplement to the Official Journal of the European Union in accordance with EU directives or elsewhere in accordance with the requirements of UK government policy on the disclosure of information relating to government contracts.

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Police Scotland will be consulted with regards to Serious and Organised Crime checks. Any links to this type of activity may cause your tender to be rejected.

Re: SPD 2B, complete information for all company directors, using home address.

(SC Ref:727042)

VI.4) Procedures for review

VI.4.1) Review body

Livingston Sheriff Court and Justice of the Peace Court

Howden South Road

Livingston

EH546FF

Country

United Kingdom

