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Pipeline

General and Specialist Information and Advice Services

Salford City Council

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010057

Procurement identifier (OCID): ocds-h6vhtk-05d131 ([view related notices](#))

Published 4 February 2026, 2:35pm

Scope

Description

The General and Specialist Information and Advice contract is made up of the following services:

High Street: Provides both general and specialist advice, from form filling to legal representation (where appropriate).

Health: Provides a general information and advice service that supports, informs, and enables clients to access information that is relevant to their individual needs.

Care Act: Provides a social care general information and advice service that supports, informs, and enables clients to access information that is relevant to their individual needs. This service forms part of the council's statutory duty under the Care Act 2014 to provide information and advice.

Palliative Care: Financial advice and support to patients identified as being in the last year of life. This may also extend to family members/carers during the bereavement phase.

Disabled Children: Provide specialist benefits advice for Salford families with a disabled child receiving treatment at Pendleton Gateway and other appropriate venues in Salford. This advice may cover welfare benefits as a specialism, and general advice about

employment, debt, housing, health and community care.

Expectant families: Provide specialist advice about maternity benefits and maternity and paternity employments rights to expectant families, including teenagers, throughout the pregnancy in appropriate settings for Salford patients.

Total value (estimated)

- £4,000,000 excluding VAT
- £4,000,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Main category

Services

CPV classifications

- 85320000 - Social services

Contract locations

- UKD3 - Greater Manchester
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Publication date of tender notice (estimated)

23 February 2026

Procedure

Special regime

Light touch

Contracting authority

Salford City Council

- Public Procurement Organisation Number: PRCJ-7674-MRWM

Civic Centre, Chorley Road, Swinton

Manchester

M27 5DA

United Kingdom

Email: procurement@salford.gov.uk

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government