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Planning

RBWM Dial-a-Ride Expression of Interest

Royal Borough of Windsor & Maidenhead

T01: Prior information notice for public service contract

Notice identifier: 2026/S 000-010047

Procurement identifier (OCID): ocds-h6vhtk-06471f

Published 4 February 2026, 2:29pm

Section I: Competent authority

I.1) Name and addresses

Royal Borough of Windsor & Maidenhead

St Ives Road

Maidenhead

SL61RF

Contact

RBWM Procurement

Email

procurement@rbwm.gov.uk

Country

United Kingdom

Region code

UKJ11 - Berkshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.rbwm.gov.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the competent authority

Regional or local authority

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RBWM Dial-a-Ride Expression of Interest

II.1.2) Main CPV code

- 60100000 - Road transport services

II.1.3) Type of contract

Services

Areas covered by the public transport services:

Bus transport services (urban/regional)

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Authority boundaries of the Royal Borough of Windsor and Maidenhead.

II.2.4) Description of the procurement

Dial-A-Ride is a bookable door-to-door accessible minibus, which is bookable by telephone. The minibus can be booked for journeys from any one location in the borough to another, by people who cannot use conventional public transport (and their carers where applicable), because they are not accessible or appropriate for them. The purpose of Shopmobility services is to give people with impaired mobility access to services and facilities in their locality.

The length of the contract is currently around 36 months (2+1) but the Authority has an ambition to extend this. We anticipate running a competitive process or directly awarding this contract under the Public Service Obligations in Transport Regulations 2023. The contract is concessionary in nature and the Authority anticipates making a contribution of no more than £120,000 (excl. VAT) per annum. The Authority will furnish selected suppliers - or all if a competitive process is adopted - with more data.

We are interested in receiving expressions of interest from competent suppliers. Please contact joey.stanford@rbwm.gov.uk by 18/02 (1pm) if you believe you could provide the services described above.

II.2.7) Envisaged start date and the duration of the contract

Start date

10 June 2027

Duration in months

48

Section IV. Procedure

IV.1) Type of procedure

Competitive tendering procedure

Section VI. Complementary information

VI.1) Additional information

Please contact joey.stanford@rbwm.gov.uk by 18/02 (1pm) if you believe you could provide the services described above.