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Contract

Direct Payments Support Service

City of Doncaster Council

F03: Contract award notice

Notice identifier: 2024/S 000-010043

Procurement identifier (OCID): ocds-h6vhtk-03fcae

Published 27 March 2024, 12:48pm

Section I: Contracting authority

I.1) Name and addresses

City of Doncaster Council

Civic Office, Waterdale

Doncaster

DN1 3BU

Contact

Tina Brierley

Email

tina.brierley@doncaster.gov.uk

Telephone

+44 1302862529

Country

United Kingdom

Region code

UKE31 - Barnsley, Doncaster and Rotherham

National registration number

182338557

Internet address(es)

Main address

<https://www.doncaster.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104514>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payments Support Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

To support individuals (Adults, Children and Young People residing in Doncaster) in the management of their Direct Payment. Direct Payments allow an individual to have more flexibility over how their care and support is arranged and provided. The Direct Payment Management Support Service is designed to provide a range of core services to support individuals with a Direct Payment, including: • Initial Direct Payment support • Ongoing Direct Payment support • Managed Account • PA Recruitment Support • DBS Checking Service • Low PA management and employer support • High PA management and employer support and also ensuring the following additional services are in place, where appropriate: • Payroll • Employer Liability Insurance

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,250,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72253200 - Systems support services
- 76460000 - Well-support services
- 85112000 - Hospital support services

- 85300000 - Social work and related services
- 85320000 - Social services
- 85321000 - Administrative social services

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

Main site or place of performance

Doncaster

II.2.4) Description of the procurement

To support individuals (Adults, Children and Young People residing in Doncaster) in the management of their Direct Payment. Direct Payments allow an individual to have more flexibility over how their care and support is arranged and provided. The Direct Payment Management Support Service is designed to provide a range of core services to support individuals with a Direct Payment, including: • Initial Direct Payment support • Ongoing Direct Payment support • Managed Account • PA Recruitment Support • DBS Checking Service • Low PA management and employer support • High PA management and employer support and also ensuring the following additional services are in place, where appropriate: • Payroll • Employer Liability Insurance

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027197](#)

Section V. Award of contract

Contract No

1

Title

Direct Payments Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 March 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Caretech Holdings Ltd (T/A Purple Zest)

5th Floor Metropolitan House 3 Darkes Lane

Potters Bar

EN6 1AG

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,250,000

Total value of the contract/lot: £125,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The City of Doncaster Council

Civic Office , Waterdale

Doncaster

DN1 3BU

Email

strategicprocurementteam@doncaster.gov.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The City of Doncaster Council

Civic Office , Waterdale

Doncaster

Dn1 3BU

Email

strategicprocurementteam@doncaster.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The City of Doncaster Council will incorporate a minimum of 10 calendar day standstill

period at the point when information on the award of the contract is communicated to tenderers. If an appeal regarding the award of a contract has not been successfully resolved the Public Contract Regulations 2015 (SI20105/102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales, Northern Ireland)

VI.4.4) Service from which information about the review procedure may be obtained

The City of Doncaster Council

Civic Office, Waerdale

Doncaster

DN1 3BU

Email

strategicprocurementteam@doncaster.gov.uk

Country

United Kingdom