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Tender

NEL Primary Care Clinical Information and Facilitation Service

NHS North East London Integrated Care Board

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010017

Procurement identifier (OCID): ocds-h6vhtk-054edb ([view related notices](#))

Published 4 February 2026, 2:01pm

Scope

Reference

PRJ4008

Description

NHS North East London (NEL) ICB (hereafter referred to as "the Authority") is seeking to procure the NEL Primary Care Clinical Information and Facilitation Service ("the Services") via an Open Procedure in accordance with the Procurement Act 2023 ("the Act" / "the Regulations").

The Procurement is being managed by NHS London Commercial Hub (NHS LCH) hosted by NHS North East London, on behalf of the Authority.

The contract will start on the 1st of July 2026 and run for a period of 3 years until the 30th of June 2029. The Contract may be extended for an additional period of up to 2 years until the 30th of June 2031, at the sole discretion of the Authority.

The indicative annual value of the proposed contract is £850,000, making the indicative

total value of the proposed contract £2,550,000 + £1,700,000 (5-year Total = £4,250,000) exclusive of VAT.

The core purpose of the service is to improve and standardise the quality of clinical data and coding in GP practices, through the provision of expert advice and clinically informed support in relation to practice systems and data. The service will help foster a learning health system for quality improvement, improving the prevention, detection and management of disease and to help reduce health inequalities.

The service will provide timely and standardised data searches and reports to facilitate both contractual compliance and quality, enabling early identification of risk and under-performance.

Advice and support will be provided mainly to GP practices, PCNs and neighbourhoods (once established). The service will be aligned to nationally and locally commissioned services, allowing for appropriate variation between practices, PCNs and Places, and will be standardized to ensure equity across NEL.

Additional advice and support will be provided to commissioning teams, to ensure understanding of practice clinical data, systems and coding - and to ensure (as much as possible) consistency, between practices and NEL, of the data usage.

The provider will also extract, format and present data to service users for multiple purposes, including (but not limited to) payment claims, data validation, call/recall, tracking, service planning, and analysis.

All further information including the ITT Guidance Document and Service Specification can be found on the Atamis (Health Family) portal linked below. Registration is free and open to any interested individuals / organisations.

Total value (estimated)

- £4,250,000 excluding VAT
- £4,250,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2031
- 5 years

Description of possible extension:

The Contract may be extended for an additional period of up to 2 years until the 30th of June 2031, at the sole discretion of the Authority.

Main procurement category

Services

CPV classifications

- 72330000 - Content or data standardization and classification services
- 85121100 - General-practitioner services

Contract locations

- UKI - London

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

20 February 2026, 2:00pm

Tender submission deadline

2 March 2026, 2:00pm

Submission address and any special instructions

<https://atamis-1928.my.site.com/s>Welcome>

1. Access the Atamis (Health Family) portal homepage above.
2. Follow the "View our Live Opportunities" link.
3. Search for "PRJ4008 NEL Primary Care Clinical Information and Facilitation Service" to access the procurement page containing all relevant documentation and submission areas.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

13 April 2026

Award criteria

Name	Description	Type	Weighting
Quality	Please see the Guidance Document provided on the Atamis (Health Family) portal page for further information.	Quality	90%
Price	Please see the Guidance Document provided on the Atamis (Health Family) portal page for further information.	Price	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

NHS North East London Integrated Care Board

- NHS Organisation Data Service: QMF
- Public Procurement Organisation Number: PMLZ-8385-VMTM

4th Floor - Unex Tower, 5 Station Street

London

E15 1DA

United Kingdom

Email: hub.queries@nhs.net

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS LONDON COMMERCIAL HUB

Summary of their role in this procurement: Procurement Lead (hosted by NHS NEL ICB)

- Public Procurement Organisation Number: PBWD-3998-QHRQ

9th Floor, 20 Churchill Place

London

E14 5HJ

United Kingdom

Email: hub.queries@nhs.net

Region: UKI42 - Tower Hamlets

Contact organisation

Contact NHS LONDON COMMERCIAL HUB for any enquiries.