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Contract

HFEA Transformation Project - Dynamics 365 & SharePoint

Department of Health & Social Care

F03: Contract award notice

Notice identifier: 2025/S 000-010006

Procurement identifier (OCID): ocds-h6vhtk-049812

Published 18 March 2025, 4:43pm

Section I: Contracting authority

I.1) Name and addresses

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Martin Robbins

Email

martin.robbins@dhsc.gov.uk

Telephone

+44 1132546070

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HFEA Transformation Project - Dynamics 365 & SharePoint

Reference number

C303636

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The HFEA is seeking to replace its bespoke regulatory licence management system (Epicentre) and web portal used by licenced clinics with Microsoft Dynamics 365 and related cloud portal technologies and is seeking to appoint a delivery partner to assist with the transformation. It's imperative the HFEA use this funding wisely to not only ensure the HFEA adopt sustainable systems for the future, but also so we can be in position to make use of upcoming new technologies, such as AI, without needing to redevelop systems.

The HFEA is the contracting authority with DHSC publishing the notice on their behalf

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £582,282.75

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

The HFEA is seeking to replace its bespoke regulatory licence management system (Epicentre) and web portal used by licenced clinics with Microsoft Dynamics 365 and related cloud portal technologies and is seeking to appoint a delivery partner to assist with the transformation. It's imperative the HFEA use this funding wisely to not only ensure the HFEA adopt sustainable systems for the future, but also so we can be in position to make use of upcoming new technologies, such as AI, without needing to redevelop systems.

Contract Project Reference: C303636

Intended contract term: Initial period of 30 month (18 month build, 12 month service) with the option to extend for a further period of 12 months

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

12 month extension available

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028298](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 February 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from tenderers from other EU Member States: 20

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ceox Services Ltd

4 Reading Road,

Pangbourne

RG8 7LY

Email

digitalmarketplace@ceox.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11143592

Internet address

<https://ceox.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £582,282.75

Total value of the contract/lot: £582,282.75

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Commercial Court

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom