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Contract

## **HFEA Transformation Project - Dynamics 365 & SharePoint**

Department of Health & Social Care

F03: Contract award notice

Notice identifier: 2025/S 000-010006

Procurement identifier (OCID): ocids-h6vhtk-049812

Published 18 March 2025, 4:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

#### **Contact**

Martin Robbins

#### **Email**

[martin.robbins@dhsc.gov.uk](mailto:martin.robbins@dhsc.gov.uk)

#### **Telephone**

+44 1132546070

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HFEA Transformation Project - Dynamics 365 & SharePoint

Reference number

C303636

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The HFEA is seeking to replace its bespoke regulatory licence management system (Epicentre) and web portal used by licenced clinics with Microsoft Dynamics 365 and related cloud portal technologies and is seeking to appoint a delivery partner to assist with the transformation. It's imperative the HFEA use this funding wisely to not only ensure the HFEA adopt sustainable systems for the future, but also so we can be in position to make use of upcoming new technologies, such as AI, without needing to redevelop systems.

The HFEA is the contracting authority with DHSC publishing the notice on their behalf

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £582,282.75

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

The HFEA is seeking to replace its bespoke regulatory licence management system (Epicentre) and web portal used by licenced clinics with Microsoft Dynamics 365 and related cloud portal technologies and is seeking to appoint a delivery partner to assist with the transformation. It's imperative the HFEA use this funding wisely to not only ensure the HFEA adopt sustainable systems for the future, but also so we can be in position to make use of upcoming new technologies, such as AI, without needing to redevelop systems.

Contract Project Reference: C303636

Intended contract term: Initial period of 30 month (18 month build, 12 month service) with the option to extend for a further period of 12 months

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

12 month extension available

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-028298](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from tenderers from other EU Member States: 20

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ceox Services Ltd

4 Reading Road,

Pangbourne

RG8 7LY

Email

[digitalmarketplace@ceox.co.uk](mailto:digitalmarketplace@ceox.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11143592

Internet address

<https://ceox.co.uk/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £582,282.75

Total value of the contract/lot: £582,282.75

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Court

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom