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Planning

Website and Intranet

Locala Community Partnerships

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009997

Procurement identifier (OCID): ocds-h6vhtk-0646fc

Published 4 February 2026, 1:40pm

Scope

Reference

LOC255

Description

Locala Community Partnerships CIC (Locala) is an independent Community Interest Company providing NHS community services across West Yorkshire specifically Kirklees, Bradford, Calderdale and Manchester. We deliver services from over 50 locations and the majority of our clinical colleagues are mobile workers visiting patients at home. Most of our care and support is provided at home and in clinics, schools and health centres by our team of health visitors, district nurses, therapists, sexual health clinicians and other dedicated health care professionals. We currently employ around 1500 people.

As part of our Digital Refresh Programme, we will soon be looking for providers capable of delivering a modern, accessible and secure website and intranet solution. The new platforms should be delivered as a single, coherent digital ecosystem that offers a high-quality user experience, strong content management capabilities, integration with key organisational systems, robust analytics and a scalable foundation for future

development.

Website

The supplier will be expected to design, build and support a new public-facing website that:

- Is user-centred, intuitive and accessible
- Meets WCAG 2.2 AA accessibility standards
- Integrated content management, allowing non-technical staff to update content quickly
- Single, coherent digital ecosystem, reducing fragmentation across services and teams
- Powerful analytics and insights
- Flexible integration capabilities
- Is mobile-first and responsive for both systems
- Is optimised for search functionality and content findability across both systems
- Clearly presents Locala's services, values, impact and social purpose
- Uses a secure, scalable CMS with clear content governance
- Scalability and future proofing supporting ongoing development and organisational growth

Intranet

The programme includes delivery of a modern internal intranet, accessible exclusively to Locala colleagues.

Key requirements include:

- Integrated content management, allowing non-technical staff to update content quickly
- Single, coherent digital ecosystem, reducing fragmentation across services and teams
- Powerful analytics and insights
- Robust governance, version control and workflow approvals for content publishing

- Scalability and future proofing, supporting ongoing development and organisational growth
- Strong search functionality
- Personalisation options for staff (eg tailored news feeds, role-based content)
- People Directory / People Finder with robust searchability function to foster networking and collaboration
- A single source of truth for internal information
- Improved internal communications, engagement and collaboration
- Support for colleague wellbeing and leadership visibility
- Secure authentication via Microsoft 365 / Azure Active Directory
- Role- and permission-based access controls
- Suitability for a highly mobile workforce

Providers should expect an outcomes-focused procurement, with flexibility to propose proportionate and innovative solutions rather than prescriptive technical designs.

Access Model – Public Website & Internal Intranet

Locala requires a segmented, role-based access framework that supports unauthenticated access for public users alongside authenticated, role-restricted access for non-public areas. This includes a secure administrative console for authorised users and a restricted internal intranet environment for colleagues, both logically segregated from the public-facing website. The access model should enforce least-privilege principles and appropriate authentication and authorisation controls, with security measures proportionate to risk and aligned with industry best practice.

Objectives and Expected Benefits

The programme aims to deliver measurable outcomes, including:

- Website usability: >80% user satisfaction
- Digital reach: increase from ~25,000 to >35,000 monthly visits
- Colleague engagement: >75% intranet adoption within 6 months

- Brand perception: >80% positive sentiment among colleagues and stakeholders
- Analytics-led communications: quarterly KPI dashboards for senior leadership

The anticipated contract duration is expected to be 3 - 5 years to include implementation, maintenance and hosting. The website and intranet are expected to be completed in the first 6 months of the contract.

A formal procurement process is anticipated to commence in Spring 2026.

For our information only please can you log your interest by emailing katy.cooney@locala.org.uk by Friday 20th February 2026.

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72212220 - Internet and intranet software development services
- 48783000 - Content management software package
- 72212224 - Web page editing software development services

Contract locations

- UK - United Kingdom

Submission

Publication date of tender notice (estimated)

20 March 2026

Tender submission deadline

24 April 2026, 11:45pm

Tenders may be submitted electronically

Yes

Award decision date (estimated)

15 May 2026

Procedure

Procedure type

Open procedure

Contracting authority

Locala Community Partnerships

- Public Procurement Organisation Number: PWLR-1233-GLZZ

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Liversedge

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United Kingdom

Email: katy.cooney@locala.org.uk

Website: <https://www.locala.org.uk>

Region: UKE44 - Calderdale and Kirklees

Organisation type: Public authority - central government