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Contract

RM6126 DPS Call Off Contract for Rapid Literature Review: Professional Judgement - Research 4

Care Quality Commission

F03: Contract award notice

Notice identifier: 2023/S 000-009976

Procurement identifier (OCID): ocids-h6vhtk-029a8d

Published 5 April 2023, 2:25pm

Section I: Contracting authority

I.1) Name and addresses

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

Email

commercialcontracts@cqc.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.cqc.org.uk/>

Buyer's address

<https://www.cqc.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RM6126 DPS Call Off Contract for Rapid Literature Review: Professional Judgement - Research 4

Reference number

CQC EP&S 028

II.1.2) Main CPV code

- 73200000 - Research and development consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

DPS Call-Off contract for Rapid Literature Review: Professional Judgement - Research 4.

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace DPS (RM6126) following a further competition process.

The contract is awarded for total period of 6 months.

Total Awarded Value is maximum of all charges.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £41,125

II.2) Description

II.2.2) Additional CPV code(s)

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This procurement was undertaken through the CCS Research and Insights Dynamic Marketplace Dynamic Purchasing Agreement (RM6126). The Call-Off contract was awarded following a further competition process.

We are seeking a rapid review of literature looking at the role of professional intuition and how this informs judgements of risk, and how this can be operationalised.

CQC inspectors make assessments and judgements on the quality of care being delivered by health and adult social care services. To do this, they consider all available data on the service (e.g. information captured on site-visits, people's experiences, performance and outcomes data, incident reports etc) using their professional intuition, where they draw on their experience and professional expertise to interpret the data available to them.

There is a breadth of existing literature exploring the role of intuition within professional judgement and how this cognitive process can be conceptualised in a way that supports professionals to include their intuition as part of their rational, systematic decision-making. Research also explores the limitations of incorporating this intuition, outlining the potential

risks of over-reliance on intuition in place of empirical evidence.

There is relevant research pertaining to professional intuition from health and social care as well as other high-risk industries such as aviation, finance etc.

This rapid review will help to inform how we should consider the role of professional intuition when considering data to judging quality and risk. It should offer practical learning of how best to capture, codify and utilise intuitive judgements in our assessments of quality of care and when making regulatory decisions. The findings should also help us to understand when professional intuition can be effectively incorporated, outlining the conditions for doing so, acknowledging any limitations of this approach. This will offer the evidence needed to shape the development of tools and processes to support assessments of health and social care services as part of our regulation.

We are seeking a rapid literature review of this existing research and relevant grey literature to:

- Synthesise what is known about how intuition in the making of professional judgements relating to risk is understood and conceptualised in health and adult social care as well as relevant evidence from other high-risk industries.
- Synthesise what is known about the benefits and limitations of intuition informed decision making in relation to risk, including if and when it would be appropriate to incorporate intuitive decision making as part of judgements and formal assessments of quality of care.
- Reflect on how CQC could incorporate professional intuition as part of our regulatory approach when making assessments of quality of care and the practical considerations for how this could be implemented including the potential capturing, and codifying of this information.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027493](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 January 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RSM UK Consulting LLP

25 Farringdon Street, London,

London

EC4A 4AB

Country

United Kingdom

NUTS code

- UKI43 - Haringey and Islington

National registration number

OC397475

Internet address

<http://www.rsmuk.com>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £41,125

Total value of the contract/lot: £41,125

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>