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Contract

Data Environment

The Education and Training Foundation

F03: Contract award notice

Notice identifier: 2023/S 000-009972

Procurement identifier (OCID): ocds-h6vhtk-039647

Published 5 April 2023, 2:07pm

Section I: Contracting authority

I.1) Name and addresses

The Education and Training Foundation

Third Floor, 157 - 197 Buckingham Palace Road

London

SW1W 9SP

Email

tenderqueries@etfoundation.co.uk

Telephone

+44 2037408280

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.et-foundation.co.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA28768

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Charity

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Data Environment

Reference number

DDT 22/23.1

II.1.2) Main CPV code

- 72300000 - Data services

II.1.3) Type of contract

Services

II.1.4) Short description

A tender for a new data environment

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £246,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48600000 - Database and operating software package
- 48610000 - Database systems
- 48611000 - Database software package
- 48612000 - Database-management system
- 72212610 - Database software development services
- 72317000 - Data storage services

- 72318000 - Data transmission services
- 48613000 - Electronic data management (EDM)
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Our existing data environments and pipelines are not fit for purpose and do not support the ETF in its understanding of customers and prevent it from gaining any valuable insights. These challenges centre around the ETF's CRM (Customer Relationship Management) being used for multiple purposes, with direct integrations but also staff using the CRM to add, update and report on data; there is no environment where the data can be properly cleansed or transformed before it used by staff.

ETF have therefore appointed a partner who can supply and deliver the following:

- A data environment/database(s) central repository for all ETF including as the database for all Learning Management System (LMS) data
- An environment that will store, clean, and transform data in an automated manner
- Functional and effective integrations to ensure that data is passed through correct systems
- Be a strategic partner to ensure that the ETF has a clear data technology roadmap and can gain the full benefit of its data

II.2.5) Award criteria

Quality criterion - Name: 4. Approach and Methodology / Weighting: 20%

Quality criterion - Name: 5. Capability, Capacity and Skills / Weighting: 13%

Quality criterion - Name: 6. Provision of support / Weighting: 7%

Quality criterion - Name: 7. Equality & Diversity and Sustainability / Weighting: 3%

Quality criterion - Name: 8. Added Value / Weighting: 2%

Quality criterion - Name: Part 2 - Requirements / Weighting: 40%

Quality criterion - Name: Part 2 – Risk Log / Weighting: 2%

Quality criterion - Name: Part 2 – Project Plan / Weighting: 3%

Price - Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-000702](#)

Section V. Award of contract

Contract No

DDT 22/23.1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 March 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Glue Reply

38 Grosvenor Gardens

London

SW1W0EB

Telephone

+44 2077306000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £206,667

Total value of the contract/lot: £205,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:229104)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>