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Not applicable

## **Debt Collection Agency Framework**

NORTHUMBRIAN WATER GROUP LIMITED

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-009970

Procurement identifier (OCID): ocds-h6vhtk-02ab24

Published 7 May 2021, 1:36pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NORTHUMBRIAN WATER GROUP LIMITED

Northumbria House, Abbey Road, Pity Me

DURHAM

DH15FJ

#### **Contact**

Lily Craw

#### **Email**

[lily.craw@nwl.co.uk](mailto:lily.craw@nwl.co.uk)

#### **Telephone**

+44 7596316769

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.nwl.co.uk/>

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Debt Collection Agency Framework

Reference number

NW2370

#### II.1.2) Main CPV code

- 75242110 - Bailiff services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Our intent is to outsource annually, from 2022, on a commission basis, circa £30 million of unrecovered closed account water debt where a collect or trace and collect solution is required. In addition to this we intend to outsource circa £12 million of Post-Litigated (with County Court Judgement) water debt. Similar projections are foreseen for the duration of the agreement. We are offering a 3 year contact with the ability to review regularly and a possibility of extension. The processor(s) must be authorised by the Financial Conduct Authority (FCA).

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2021/S 000-009139](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

#### **VII.1.2) Text to be corrected in the original notice**

Section number

II.1.2

Instead of

Main CPV code

- 75242110 - Bailiff services

Read

Main CPV code

- 79940000 - Collection agency services

### **VII.2) Other additional information**

Please note that this is for 'Collection' services, not Bailiff services