

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009965-2021>

Not applicable

Debt Collection Agency Framework

NORTHUMBRIAN WATER GROUP LIMITED

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-009965

Procurement identifier (OCID): ocids-h6vhtk-02ab24

Published 7 May 2021, 1:25pm

Section I: Contracting authority/entity

I.1) Name and addresses

NORTHUMBRIAN WATER GROUP LIMITED

Northumbria House, Abbey Road, Pity Me

DURHAM

DH15FJ

Contact

Lily Crow

Email

lily.craw@nwl.co.uk

Telephone

+44 7596316769

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nwl.co.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt Collection Agency Framework

Reference number

NW2370

II.1.2) Main CPV code

- 75242110 - Bailiff services

II.1.3) Type of contract

Services

II.1.4) Short description

Our intent is to outsource annually, from 2022, on a commission basis, circa £30 million of unrecovered closed account water debt where a collect or trace and collect solution is required. In addition to this we intend to outsource circa £12 million of Post-Litigated (with County Court Judgement) water debt. Similar projections are foreseen for the duration of the agreement. We are offering a 3 year contact with the ability to review regularly and a possibility of extension. The processor(s) must be authorised by the Financial Conduct Authority (FCA).

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-009139](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.2

Instead of

Main CPV code

- 75242110 - Bailiff services

Read

Main CPV code

- 79941000 - Toll-collection services