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Award

Estimating Software System

UNITED UTILITIES WATER LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009956

Procurement identifier (OCID): ocds-h6vhtk-04ee93 ([view related notices](#))

Published 18 March 2025, 3:23pm

Scope

Description

This procurement is for the replacement of the existing inhouse estimating system with a Software as a Service system. This covers the covers implementation services and a 5 year subscription.

Contract 1

Supplier

- [BENCHMARK GLOBAL PTY LTD](#)

Contract value

- £611,824 excluding VAT
- £734,188 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2030
- Possible extension to 31 March 2035
- 10 years

Description of possible extension:

Extensions are for successive one year periods.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional user subscriptions can be purchased if the number of users required needs to be increased.

CPV classifications

- 48100000 - Industry specific software package
- 72263000 - Software implementation services

Contract locations

- UKD - North West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

Following an assessment of the market involving a number of potential suppliers, it has been identified that only this supplier can meet all the technical requirements we have for this specific activity.

In part this is due to a substantial number of existing business processes that would not be able to be undertaken by alternative solutions or feasibly changed.

Supplier

BENCHMARK GLOBAL PTY LTD

- Public Procurement Organisation Number: PYHL-4416-VXNJ

Suite 3.01, 68 York St

Sydney

2000

Australia

Email: accounts@benchmarkestimating.com

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

UNITED UTILITIES WATER LIMITED

- Companies House: 02366678
- Public Procurement Organisation Number: PVVB-5589-BWHX

Haweswater House, Lingley Green Avenue

Great Sankey

WA5 3LP

United Kingdom

Email: craig.bartlett@uuplc.co.uk

Region: UKD61 - Warrington

Organisation type: Private utility