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Contract

T1577 - Provision of a Claims Handling and Validation Service

Northern Ireland Housing Executive

F03: Contract award notice

Notice identifier: 2021/S 000-009949

Procurement identifier (OCID): ocds-h6vhtk-0295ef

Published 7 May 2021, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

Northern Ireland Housing Executive

2 Adelaide Street

Belfast

BT2 8BP

Email

kateryna.houston@nihe.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

T1577 - Provision of a Claims Handling and Validation Service

II.1.2) Main CPV code

- 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Housing Executive requires an external Contractor to provide a Claims Handling and Validation Service. The Contractor will be required to process new public liability claims which have been notified to the Housing Executive, carry out the validation of claims arising in connection with asbestos contamination of an inventory or items and provide claim evaluation service for property damage claims arising from the placement of homeless tenants in standard and non-standard accommodation (evaluation is in respect of quantum only and not legal liability). The Housing Executive Insurance and Claims Section will deal with a number of public liability claims internally. Any claims that the Insurance and Claims Section cannot deal with will be passed to the Contractor for processing. Full details of the contract can be found in the tender documents.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £210,000

II.2) Description

II.2.2) Additional CPV code(s)

- 66518300 - Insurance claims adjustment services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

The Housing Executive requires an external Contractor to provide a Claims Handling and Validation Service. The Contractor will be required to process new public liability claims which have been notified to the Housing Executive, carry out the validation of claims arising in connection with asbestos contamination of an inventory or items and provide claim evaluation service for property damage claims arising from the placement of homeless tenants in standard and non-standard accommodation (evaluation is in respect of quantum only and not legal liability). The Housing Executive Insurance and Claims Section will deal with a number of public liability claims internally. Any claims that the Insurance and Claims Section cannot deal with will be passed to the Contractor for processing. Full details of the contract can be found in the tender documents.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Cost / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract will be for an initial 36 month period Initial Contract Period with an option to extend for any period or periods up to and including 24 months. The contract value provided in section II.1.7 in this notice is the value for the maximum Contract Period including all potential extension periods.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-003719](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 May 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DAVIES GROUP LTD

7th Floor, 1 Minster Court, Mincing Lane, London

London

EC3R 7AA

Email

tony.clegg@davies-group.com

Telephone

+44 7834258460

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £180,000

Total value of the contract/lot: £210,000

Section VI. Complementary information

VI.3) Additional information

The contract will be for an initial 36 month period (Initial Contract Period) with an option to extend for any period or periods up to and including 24 months. The contract value provided in section V.2.4 in this notice is the value for the maximum Contract Period including all potential extension periods.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Chichester Street

Belfast

BT13JF

Email

adminoffice@courtsni.gov.uk

Telephone

+44 3002007812

Country

United Kingdom