

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009945-2022>

Contract

## **Procurement of Revenue Protection Services**

Northern Trains Limited

F20: Modification notice

Notice identifier: 2022/S 000-009945

Procurement identifier (OCID): ocds-h6vhtk-02b21a

Published 13 April 2022, 3:43pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Northern Trains Limited

-

York

YO16HZ

#### **Contact**

Robin Horsman

#### **Email**

[Robin.Horsman@northernrailway.co.uk](mailto:Robin.Horsman@northernrailway.co.uk)

#### **Telephone**

+44 7827937566

#### **Country**

United Kingdom

**Region code**

UKE21 - York

**Internet address(es)**

Main address

[www.northernrailway.co.uk](http://www.northernrailway.co.uk)

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Procurement of Revenue Protection Services

**II.1.2) Main CPV code**

- 79710000 - Security services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

Delivery of revenue protection activities and reduction of ticketless travel across Northern Trains's network of stations by providing teams for station gatelines, revenue enforcement

along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

24

---

## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2022/S 000-009934](#)

---

## **Section V. Award of contract/concession**

### **Contract No**

CO-M-NTL-2044

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 April 2022

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Carlisle Security Services Ltd

Luton

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £16,668,130

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northern Trains Limited

9 Rougier Street

York

YO1 6HZ

Country

United Kingdom

---

## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 79710000 - Security services

#### **VII.1.3) Place of performance**

NUTS code

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

#### **VII.1.4) Description of the procurement:**

Delivery of revenue protection activities and reduction of ticketless travel across Northern Trains's network of stations by providing teams for station gatelines, revenue enforcement along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

24

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£16,668,130

**VII.1.7) Name and address of the contractor/concessionaire**

Carlisle Security Services Limited

Luton

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor/concessionaire is an SME

No

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Initial contract award notice detailed a total value of contract of £8,334,065. As the contract is for an initial period of 2 years this value should have stated £16,668,130.

#### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Initial contract award notice detailed a total value of contract of £8,334,065. As the contract is for an initial period of 2 years this value should have stated £16,668,130.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £8,334,065

Total contract value after the modifications

Value excluding VAT: £16,668,130