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Awarded contract

Procurement of Revenue Protection Services

Northern Trains Limited

F20: Modification notice

Notice reference: 2022/S 000-009945

Published: 13 April 2022, 3:43pm

Section I: Contracting authority/entity

I.1) Name and addresses

Northern Trains Limited

York

YO16HZ

Contact

Robin Horsman

Email

Robin.Horsman@northernrailway.co.uk

Telephone

+44 7827937566

Country

United Kingdom

NUTS code

UKE21 - York

Internet address(es)

Main address

www.northernrailway.co.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Revenue Protection Services

II.1.2) Main CPV code

• 79710000 - Security services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)

II.2.4) Description of the procurement at the time of conclusion of the contract:

Delivery of revenue protection activities and reduction of ticketless travel across Northern

Trains's network of stations by providing teams for station gatelines, revenue enforcement along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: 2022/S 000-009934

Section V. Award of contract/concession

Contract No

CO-M-NTL-2044

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 April 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Carlisle Security Services Ltd

Luton

Country

United Kingdom

NUTS code

• UKH2 - Bedfordshire and Hertfordshire

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract; excluding VAT)

Total value of the procurement: £16,668,130

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northern Trains Limited

9 Rougier Street

York

YO16HZ

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

• 79710000 - Security services

VII.1.3) Place of performance

NUTS code

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)

VII.1.4) Description of the procurement:

Delivery of revenue protection activities and reduction of ticketless travel across Northern Trains's network of stations by providing teams for station gatelines, revenue enforcement along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

24

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£16,668,130

VII.1.7) Name and address of the contractor/concessionaire

Carlisle Security Services Limited

Luton

Country

United Kingdom

NUTS code

• UKH2 - Bedfordshire and Hertfordshire

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Initial contract award notice detailed a total value of contract of £8,334,065. As the contract is for an initial period of 2 years this value should have stated £16,668,130.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Initial contract award notice detailed a total value of contract of £8,334,065. As the contract is for an initial period of 2 years this value should have stated £16,668,130.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptions and average inflation)

Value excluding VAT: £8,334,065

Total contract value after the modifications

Value excluding VAT: £16,668,130