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Tender

## **Cyber Security Operations Centre**

ANGLIAN WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-009939

Procurement identifier (OCID): ocds-h6vhtk-044d50

Published 26 March 2024, 11:33pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ANGLIAN WATER SERVICES LIMITED

Lancaster House Lancaster Way,Ermine Business Park

HUNTINGDON

PE296XU

#### **Contact**

Neil Ison

#### **Email**

[nilson@anglianwater.co.uk](mailto:nilson@anglianwater.co.uk)

#### **Telephone**

+44 7816267452

#### **Country**

United Kingdom

**Region code**

UKH12 - Cambridgeshire CC

**Companies House**

02366656

**Internet address(es)**

Main address

<https://www.anglianwater.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://esourcing.scanmarket.com/Events/PublicEvents/3004/57aa08f02740e2c172f509ae0fa4807a/all>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://esourcing.scanmarket.com/Events/PublicEvents/3004/57aa08f02740e2c172f509ae0fa4807a/all>

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cyber Security Operations Centre

Reference number

2023 1014

#### **II.1.2) Main CPV code**

- 72212730 - Security software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To source an MSSP who is more closely aligned to Anglian Water's cloud-native strategy, providing SIEM, Threat Intelligence and Intrusion Prevention services. An MSSP Service Delivery Manager will be the main point of contact for day-to-day operational enquiries and issues, working within our existing frameworks to ensure a smooth delivery of service. The service will operate in a co-management manner with Anglian Water being responsible for the onboarding and offboarding of assets to the SIEM, whilst the MSSP will provide the 24x7x365 monitoring and triage of events

#### **II.1.5) Estimated total value**

Value excluding VAT: £10,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH12 - Cambridgeshire CC

**II.2.4) Description of the procurement**

To source an MSSP who is more closely aligned to Anglian Water's cloud-native strategy, providing SIEM, Threat Intelligence and Intrusion Prevention services. An MSSP Service Delivery Manager will be the main point of contact for day-to-day operational enquiries and issues, working within our existing frameworks to ensure a smooth delivery of service. The service will operate in a co-management manner with Anglian Water being responsible for the onboarding and offboarding of assets to the SIEM, whilst the MSSP will provide the 24x7x365 monitoring and triage of events

**II.2.5) Award criteria**

Price

**II.2.6) Estimated value**

Value excluding VAT: £10,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the framework period is 5 years. Anglian Water have the option to extend, up to a maximum of 8 years, in any incremental time period, at our discretion through contractual extensions

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 May 2024

Local time

11:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice London

Strand, London,

WC2A 2LL

Telephone

+44 2077947600

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Anglian Water will operate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers to provide time for unsuccessful tenderers to challenge the award decision before the contract is entered into. Unsuccessful tenderers shall be notified by Anglian Water as soon as possible after the decision is made as to the reasons why they were unsuccessful. The Utilities Contracts Regulations 2016 provide that aggrieved parties who have been harmed, or are at risk of harm, by breach of the rules are to take action in the High Court (England, Wales and Northern Ireland).'