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Tender

Cyber Security Operations Centre

ANGLIAN WATER SERVICES LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-009939

Procurement identifier (OCID): ocds-h6vhtk-044d50

Published 26 March 2024, 11:33pm

Section I: Contracting entity

I.1) Name and addresses

ANGLIAN WATER SERVICES LIMITED

Lancaster House Lancaster Way,Ermine Business Park

HUNTINGDON

PE296XU

Contact

Neil Ison

Email

nilson@anglianwater.co.uk

Telephone

+44 7816267452

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Companies House

02366656

Internet address(es)

Main address

<https://www.anglianwater.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://esourcing.scanmarket.com/Events/PublicEvents/3004/57aa08f02740e2c172f509ae0fa4807a/all>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://esourcing.scanmarket.com/Events/PublicEvents/3004/57aa08f02740e2c172f509ae0fa4807a/all>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cyber Security Operations Centre

Reference number

2023 1014

II.1.2) Main CPV code

- 72212730 - Security software development services

II.1.3) Type of contract

Services

II.1.4) Short description

To source an MSSP who is more closely aligned to Anglian Water's cloud-native strategy, providing SIEM, Threat Intelligence and Intrusion Prevention services. An MSSP Service Delivery Manager will be the main point of contact for day-to-day operational enquiries and issues, working within our existing frameworks to ensure a smooth delivery of service. The service will operate in a co-management manner with Anglian Water being responsible for the onboarding and offboarding of assets to the SIEM, whilst the MSSP will provide the 24x7x365 monitoring and triage of events

II.1.5) Estimated total value

Value excluding VAT: £10,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH12 - Cambridgeshire CC

II.2.4) Description of the procurement

To source an MSSP who is more closely aligned to Anglian Water's cloud-native strategy, providing SIEM, Threat Intelligence and Intrusion Prevention services. An MSSP Service Delivery Manager will be the main point of contact for day-to-day operational enquiries and issues, working within our existing frameworks to ensure a smooth delivery of service. The service will operate in a co-management manner with Anglian Water being responsible for the onboarding and offboarding of assets to the SIEM, whilst the MSSP will provide the 24x7x365 monitoring and triage of events

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £10,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the framework period is 5 years. Anglian Water have the option to extend, up to a maximum of 8 years, in any incremental time period, at our discretion through contractual extensions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 May 2024

Local time

11:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice London

Strand, London,

WC2A 2LL

Telephone

+44 2077947600

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Anglian Water will operate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers to provide time for unsuccessful tenderers to challenge the award decision before the contract is entered into. Unsuccessful tenderers shall be notified by Anglian Water as soon as possible after the decision is made as to the reasons why they were unsuccessful. The Utilities Contracts Regulations 2016 provide that aggrieved parties who have been harmed, or are at risk of harm, by breach of the rules are to take action in the High Court (England, Wales and Northern Ireland).'